

UTILITY PATENT APPLICATION TRANSMITTAL

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Attorney Docket No.

614.1889

First Named Inventor or Application Identifier:

Kimikazu FURUKAWA et al.

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APPLICATION ELEMENTS

See MPEP chapter 600 concerning utility patent application contents.

ADDRESS TO: Assistant Commissioner for Patents
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1. ☒ Fee Transmittal Form
2. ☒ Specification, Claims & Abstract [Total Pages: 54]
3. ☒ Drawing(s) (35 USC 113) [Total Sheets: 17]
4. ☒ Oath or Declaration [Total Pages: 2]
 - a. ☒ Newly executed (original or copy)
 - b. ☐ Copy from a prior application (37 CFR 1.63(d)) (for continuation/divisional with Box 17 completed)
 - i. ☐ DELETION OF INVENTOR(S)
Signed statement attached deleting inventor(s) named in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b).
5. ☐ Incorporation by Reference (usable if Box 4b is checked)
The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under Box 4b, is considered as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein.
6. ☐ Microfiche Computer Program (Appendix)
7. ☐ Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary)
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ACCOMPANYING APPLICATION PARTS

8. ☒ Assignment Papers (cover sheet & document(s))
9. ☐ 37 CFR 3.73(b) Statement (when there is an assignee) ☐ Power of Attorney
10. ☐ English Translation Document (if applicable)
11. ☐ Information Disclosure Statement (IDS)/PTO-1449 ☐ Copies of IDS Citations
12. ☐ Preliminary Amendment
13. ☒ Return Receipt Postcard (MPEP 503) (Should be specifically itemized)
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17. If a **CONTINUING APPLICATION**, check appropriate box and supply the requisite information:

☐ Continuation ☐ Divisional ☐ Continuation-in-part (CIP) of prior application No: 1

18. CORRESPONDENCE ADDRESS

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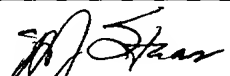
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SUBMITTED BY: STAAS & HALSEY

Typed Name	H. J. Staas	Reg. No.	22,010
Signature		Date	March 24, 1998

SPECIFICATION

TO ALL WHOM IT MAY CONCERN:

BE IT KNOWN THAT WE, Kimikazu Furukawa, a citizen of Japan residing at Kawasaki-shi, Kanagawa, Japan, Tomoyoshi Takebayashi, a citizen of Japan residing at Kawasaki-shi, Kanagawa, Japan, Toshihiro Azami, a citizen of Japan residing at Kawasaki-shi, Kanagawa, Japan, Katsutoshi Yano, a citizen of Japan residing at Kawasaki-shi, Kanagawa, Japan, Jun Kakuta, a citizen of Japan residing at Kawasaki-shi, Kanagawa, Japan and Yasuo Sato, a citizen of Japan residing at Kawasaki-shi, Kanagawa, Japan have invented certain new and useful improvements in

COMMUNICATION SUPPORT SYSTEM FOR PROVIDING SECURITY OF
TELEPHONE SERVICES OF A DATA PROCESSING DEVICE FOR A
TELEPHONE USER

of which the following is a specification : -

1 TITLE OF THE INVENTION

COMMUNICATION SUPPORT SYSTEM FOR
PROVIDING SECURITY OF TELEPHONE SERVICES
OF A DATA PROCESSING DEVICE FOR A TELEPHONE USER

5

BACKGROUND OF THE INVENTION

(1) Field of the Invention

 The present invention relates to a
communication support system which is adapted to
10 connect a telephone unit through a communication
control device to a data processing device and adapted
to connect a telephone network to the communication
control device, when the user transmits a command
signal from the telephone unit to the data processing
15 device to obtain a computer-assisted telephone service
from the data processing device. Further, the present
invention relates to a computer readable medium which
stores program code instructions for causing a
processor to execute a telephone service processing in
20 response to a command signal sent by the telephone
unit.

 Personal computers for home use are
becoming widespread. Modems have now been shrunk to a
chip size, enhancing the popularity in personal
25 computers. The increasing prevalence of the personal
computers having a built-in modem makes it easier to
access the Internet or other communication networks
through telephone lines. In recent years, the
telephone lines have been shared by the computers and
30 the telephones.

 In recent developments, there is a
demand for a useful, advanced communication support
system which enables a telephone user to use a
telephone unit to remotely control a personal computer
35 (or a data processing device) in order to obtain
computer-assisted telephone services. Currently, the
computer-assisted telephone services are provided only

1 by locally operating the data processing device, and
the telephones and the computers are separately used.
Further, it is desired to provide a communication
support system which allows the telephone user to
5 easily transmit data to or receive data from other
communication media.

(2) Description of the Related Art

A conventional communication support
system which provides existing telephone services by
10 executing an application program installed in the
system is known. The conventional communication
support system provides the telephone services only
when the user locally operates an input device (such
as a keyboard or a mouse) of a personal computer.
15 That is, when one of the telephone services is
obtained from the conventional communication support
system, the user must be located in front of the
personal computer and locally operate the input device
of the personal computer.

20 FIG. 20 shows such a conventional
communication support system.

As shown in FIG. 20, in the
conventional communication support system, an existing
telephone unit 301, a data processing device 304, and
25 a line unit 303 are provided. The telephone unit 301
is connected through the line unit 303 to the data
processing device 304, and the telephone unit 301 is
connected through the line unit 303 to a telephone
network 302. The data processing device 304 is, for
30 example, a personal computer. The telephone network
302 is, for example, a public switched telephone
network.

In the above-described conventional
system, a voice input/output unit 305, a dialing unit
35 306 and a signal detection unit 307 are connected to
the line unit 303. Further, a personal-computer (PC)
interface unit 308 is provided between the data

1 processing device 304 and the units 305, 306 and 307.

The voice input/output unit 305
supplies a voice signal sent from one of the telephone
unit 301 and the telephone network 302, to the data
5 processing device 304 via the PC interface unit 308,
and supplies a voice signal derived from digital data
stored in the data processing device 304, to one of
the telephone unit 301 and the telephone network 302.
The dialing unit 306 provides an existing dialing
10 function to transmit a call to a destination terminal
over the telephone network 302 according to a
telephone number input by an input device (such as a
keyboard or a mouse) of the data processing device
304. The signal detection unit 307 detects various
15 signals sent from a telephone line, such as a busy
tone signal, a ring tone signal, a ring back tone
signal, an on-hook signal, and an off-hook signal.

In the above-described conventional
system, telephone services are provided by an existing
20 telephone service application program executed by the
data processing device (or the personal computer).
Such telephone services include, for example, voice
recording and playback, file transmission, and
telephone number entry.

25 In the above-described conventional
system, when a user of the data processing device 304
sends a call to a destination terminal in the
telephone network 302, the application program
installed in the data processing device 304 is
30 executed. The user inputs the telephone number of the
destination terminal and presses a dialing button on a
monitor of the data processing device 304 by
manipulating the keyboard or the mouse of the data
processing device 304. In this case, the user goes to
35 the location of the telephone unit 301 apart from the
data processing device 304, and lifts a handset of the
telephone unit 301. Then the off-hook signal from the

1 telephone unit 301 is detected by the signal detection
unit 307. The telephone unit 301 is connected to the
telephone network 302 (or the destination terminal) by
the line unit 303, and this enables the user of the
5 telephone unit 1 to communicate with a person of the
destination terminal over the telephone network 302 by
voice.

However, in the above-described
conventional system, it is impossible for the
10 telephone user to transmit a call to the destination
terminal in the telephone network 302 by using only
the telephone unit 301 to remotely control the
application program in the data processing device 304.

In the above-described conventional
15 system, when a voice recording function, as one of the
telephone services, is obtained by executing the
application program in the data processing device 304,
the user of the data processing device 304 presses a
recording start button on the monitor by operating the
20 input device of the data processing device 304. In
this case, the data processing device 304 acquires
voice data from the telephone unit 301 or the
telephone network 302 through the voice input/output
unit 305. The application program in the data
25 processing device 304 converts the voice data into
digital data in a computer-readable format and stores
the digital data in a memory of the data processing
device 304. The application program continues to
provide the voice recording until a recording end
30 button on the monitor is pressed by the user.

However, in the above-described
conventional system, it is impossible for the
telephone user to start the voice recording processing
by using the telephone unit 301 to remotely control
35 the application program in the data processing device
304.

In the above-described conventional

1 system, when a playback function, as one of the
telephone services, is obtained by executing the
application program in the data processing device 304,
the user of the data processing device 304 presses a
5 playback start button on the monitor by operating the
input device. In this case, the application program
in the data processing device 304 converts the digital
data stored in the memory of the device 304 into voice
data, and supplies the voice data to the voice
10 input/output unit 305. A voice signal is derived from
the voice data by the voice input/output unit 305, and
the voice signal is supplied to the telephone unit 301
or the telephone network 302 via the line unit 303.
The application program continues to provide the
15 playback function until a playback end button on the
monitor is pressed by the user or the end of the data
stored in the memory is detected.

However, in the above-described
conventional system, it is impossible for the
20 telephone user to start the playback processing by
using the telephone unit 301 to remotely control the
application program in the data processing device 304.

Further, in the above-described
conventional system, when a telephone number entry
25 function, as one of the telephone services, is
obtained by executing the application program in the
data processing device 304, the user of the data
processing device 304 inputs a telephone number by
operating the input device. In this case, the
30 application program in the data processing device 304
stores the input telephone number in the memory. The
application program is executed to carry out the
telephone number entry processing when the user
operates the keyboard or the mouse in connection with
35 the monitor in an interactive manner.

However, in the above-described
conventional system, it is impossible for the

1 telephone user to start the telephone number entry
processing by using the telephone unit 301 to remotely
control the application program in the data processing
device 304. It is impossible for the conventional
5 system to detect a telephone number input by the
telephone unit 301.

SUMMARY OF THE INVENTION

An object of the present invention is
10 to provide an improved communication support system in
which the above-mentioned problems are eliminated.

Another object of the present invention
is to provide a communication support system which
enables a user of a telephone unit to transmit a
15 command signal to a communication control device to
obtain a telephone service from a data processing
device while inhibiting transmission of a signal from
the telephone unit to the telephone network when the
data processing device is remotely controlled by the
20 telephone user.

Still another object of the present
invention is to provide a communication control device
for a communication support system including a
telephone unit, a telephone network and a data
25 processing device, which enables a user of the
telephone unit to transmit a command signal to the
communication control device to obtain a telephone
service from the data processing device while
inhibiting transmission of a signal from the telephone
30 unit to the telephone network when the data processing
device is remotely controlled by the telephone user.

A further object of the present
invention is to provide a method of executing a
telephone service processing in a communication
35 support system, which enables a user of a telephone
unit to transmit a command signal to a communication
control device to obtain a telephone service from a

1 data processing device while inhibiting transmission
of a signal from the telephone unit to a telephone
network when the data processing device is remotely
controlled by the telephone user.

5 Another object of the present invention
is to provide a computer readable medium storing
program code instructions which causes a processor to
execute a telephone service processing in a
communication support system in response to a command
10 signal sent by a telephone unit while inhibiting
transmission of a signal from the telephone unit to a
telephone network when a data processing device is
remotely controlled by the telephone user.

The above-mentioned objects of the
15 present invention are achieved by a communication
support system adapted to connect a telephone unit
through a communication control device to a data
processing device and adapted to connect a telephone
network to the communication control device, the
20 communication support system comprising: a command
signal recognition unit which discretely detects a
command signal sent by the telephone unit and a
command signal sent from the telephone network, and
determines whether the command signal from the
25 telephone unit is detected, the command signal from
the telephone unit indicating one of a plurality of
telephone services of the data processing device; a
signal transmission inhibition unit which inhibits
transmission of a signal from the telephone unit to
30 the telephone network; and a telephone service
processing unit which performs a telephone service
processing of the data processing device for the
telephone service indicated by the command signal from
the telephone unit, the telephone service processing
35 unit starting execution of the telephone service
processing when the command signal recognition unit
determines that the command signal from the telephone

1 unit is detected.

2 The above-mentioned objects of the
3 present invention are achieved by a communication
4 control device adapted to connect a telephone unit and
5 a data processing device through the communication
6 control device and adapted to connect a telephone
7 network to the communication control device, the
8 communication control device comprising: a line
9 switching unit which selectively provides one of
10 connection of the telephone unit and the telephone
11 network through the line switching unit and
12 disconnection of the telephone network from the
13 telephone unit; a command signal recognition unit
14 which discretely detects a command signal sent by the
15 telephone unit and a command signal sent from the
16 telephone network, and determines whether the command
17 signal from the telephone unit is detected, the
18 command signal from the telephone unit indicating one
19 of a plurality of telephone services of the data
20 processing device; and a signal transmission
21 inhibition unit which inhibits transmission of a
22 signal from the telephone unit to the telephone
23 network by controlling the line switching unit.

24 The above-mentioned objects of the
25 present invention are achieved by a method of
26 executing a telephone service processing in a
27 communication support system which is adapted to
28 connect a telephone unit through a communication
29 control device to a data processing device and adapted
30 to connect a telephone network to the communication
31 control device, the method comprising the steps of:
32 discretely detecting a command signal sent by the
33 telephone unit and a command signal sent from the
34 telephone network; determining whether the command
35 signal from the telephone unit is detected, the
36 command signal from the telephone unit indicating one
37 of a plurality of telephone services of the data

1 processing device; inhibiting transmission of a signal
from the telephone unit to the telephone network; and
starting execution of a telephone service processing
of the data processing device for the telephone
5 service indicated by the command signal from the
telephone unit when it is determined in said
determining step that the command signal from the
telephone unit is detected.

The above-mentioned objects of the
10 present invention are achieved by a computer readable
medium storing program code instructions which cause a
processor to execute a telephone service processing in
a communication support system adapted to connect a
telephone unit through a communication control device
15 to a data processing device and adapted to connect a
telephone network to the communication control device,
the computer readable medium comprising: a first
program code unit which causes the processor to
discretely detect a command signal sent by the
20 telephone unit and a command signal sent from the
telephone network; a second program code unit which
causes the processor to determine whether the command
signal from the telephone unit is detected, the
command signal from the telephone unit indicating one
25 of a plurality of telephone services of the data
processing device; a third program code unit which
causes the processor to inhibit transmission of a
signal from the telephone unit to the telephone
network; and a fourth program code unit which causes
30 the processor to start execution of a telephone
service processing of the data processing device for
the telephone service indicated by the command signal
from the telephone unit when it is determined by said
third program code means that the command signal from
35 the telephone unit is detected.

In the communication support system of
the present invention, it is possible for the

1 telephone user to easily obtain a computer-assisted
telephone service from the data processing device by
transmitting a command signal from the telephone unit
to the communication control device regardless of
5 whether a telephone call between the telephone unit
and the telephone network is in progress or not. In
the communication support system of the present
invention, the command signal recognition unit
discretely detects a command signal sent by the
10 telephone unit and a command signal sent from the
telephone network, and the signal transmission
inhibition unit inhibits the transmission of a signal
from the telephone unit to the telephone network.
Therefore, the communication support system of the
15 present invention can provide adequate security of the
telephone service of the data processing device for
the telephone user, and can safely prevent erroneous
execution of the telephone service processing of the
data processing device as well as erroneous execution
20 of another processing of a remote system in the
telephone network.

The communication support system of the
present invention can correctly determine whether a
command signal from the telephone unit is locally
25 supplied to the communication control device or a
command signal from the telephone network is remotely
supplied. The communication support system of the
present invention allows the telephone user to easily
transmit data to or receive data from other
30 communication media such as the data processing
device. Further, the communication support system of
the present invention allows the telephone user to use
a cordless telephone to remotely control the data
processing device. It is not necessary that the user
35 be located in front of the data processing device when
obtaining the computer-assisted telephone services
from the communication support system.

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BRIEF DESCRIPTION OF THE DRAWINGS

The above and other objects, features
and advantages of the present invention will be more
5 apparent from the following detailed description when
read in conjunction with the accompanying drawings in
which:

FIG. 1 is a block diagram of a
communication support system of the present invention;

10 FIG. 2 is a diagram for explaining
allocation of defined values to DTMF command signals;

FIG. 3 is a diagram for explaining a
construction of elements of the communication support
system;

15 FIG. 4 is a diagram for explaining
another construction of elements of the communication
support system;

FIG. 5 is a diagram for explaining
still another construction of elements of the
20 communication support system;

FIG. 6 is a diagram for explaining a
further construction of elements of the communication
support system;

25 FIG. 7 is a diagram for explaining
another construction of elements of the communication
support system;

FIG. 8 is a block diagram of one
embodiment of the communication control device in the
communication support system;

30 FIG. 9 is a flowchart for explaining a
main routine of a telephone service processing
executed by a central processing unit of the
communication control device of FIG. 8;

35 FIG. 10 is a flowchart for explaining a
PC interface initialization in the main routine of
FIG. 9;

FIG. 11 is a flowchart for explaining a

1 CCD initialization in the main routine of FIG. 9;

 FIG. 12 is a flowchart for explaining a
portion of a CCD control processing routine in the
main routine of FIG. 9;

5 FIG. 13 is a flowchart for explaining
the remaining portion of the CCD control processing
routine;

 FIG. 14 is a flowchart for explaining
an on-hook processing in the CCD control processing
10 routine of FIGS. 12 and 13;

 FIG. 15 is a flowchart for explaining a
DTMF processing and a DTMF notification in the CCD
control processing routine of FIGS. 12 and 13;

15 FIG. 16 is a flowchart for explaining a
defined value comparison processing in the CCD control
processing routine of FIGS. 12 and 13;

 FIG. 17 is a flowchart for explaining a
coincidence processing in the CCD control processing
routine of FIGS. 12 and 13;

20 FIG. 18 is a flowchart for explaining
an interrupt processing executed by the central
processing unit of the communication control device of
FIG. 8;

 FIG. 19 is a flowchart for explaining a
25 detection signal reading in the CCD control processing
routine of FIGS. 12 and 13; and

 FIG. 20 is a block diagram of a
conventional communication support system.

30 DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS

 A description will now be given of the
preferred embodiments of the communication support
system of the present invention with reference to the
accompanying drawings.

35 FIG. 1 shows a communication support
system of the present invention.

 As shown in FIG. 1, the communication

1 support system generally has a telephone unit (TU) 1,
a communication control device (CCD) 2, a data
processing device (DPD) 3, and a telephone network
(TN) 4. The communication support system is adapted
5 to connect the telephone unit 1 through the
communication control device 2 to the data processing
device 3, and adapted to connect the telephone network
4 to the communication control device 2.

The telephone unit 1 provides existing
10 voice transmission and reception functions and an
existing dialing function. The telephone network 4
is, for example, a public switched telephone network.

The communication control device (CCD)
2 generally has a line switching unit 5, a command
15 signal recognition unit 6, and a signal transmission
inhibition unit 8. The line switching unit 5
selectively provides one of connection of the TU 1 and
the TN 4 through the line switching unit 5 and
disconnection of the TN 4 from the TU 1. Therefore,
20 the communication control device (CCD) 2 selectively
provides connection of the TU 1 to the TN 4 and
connection of the DPD 3 to the TN 4 through the line
switching unit 5.

In the communication control device 2,
25 the command signal recognition unit 6 discretely
detects a DTMF (dual-tone multiple frequency) command
signal sent by the TU 1 and a DTMF command signal sent
from the TN 4. The command signal recognition unit 6
determines whether the DTMF command signal is from the
30 TU 1, the DTMF command signal from the TU 1 indicating
one of a plurality of telephone services of the DPD 3.
The signal transmission inhibition unit 8 inhibits
transmission of a DTMF signal from the TU 1 to the TN
4 by controlling the line switching unit 5.

35 In the communication support system of
FIG. 1, the data processing device (DPD) 3 includes a
telephone service processing unit 7. The telephone

1 service processing unit 7 performs a telephone service
processing of the DPD 3 for the telephone service
indicated by the DTMF command signal from the TU 1.
The telephone service processing unit 7 starts
5 execution of the telephone service processing when the
command signal recognition unit 6 of the CCD 2 has
determined that the DTMF command signal is from the TU
1.

In the communication support system of
10 FIG. 1, when power is not supplied to the CCD 2, the
line switching unit 5 connects the TU 1 and the TN 4.
When power is supplied to the CCD 2, the line
switching unit 5 connects the TU 1 through the CCD 2
to the DPD 3 and disconnects the TN 4 from the CCD 2.
15 At this time, the TU 1 is connected through the line
switching unit 5 to the signal transmission inhibition
unit 8. The command signal recognition unit 6
discretely detects a DTMF command signal sent by the
TU 1 and a DTMF command signal sent from the TN 4.
20 The command signal recognition unit 6 determines
whether the DTMF command signal is from the TU 1, the
DTMF command signal from the TU 1 indicating one of
the plurality of telephone services of the DPD 3.
When the DTMF command signal from the TU 1 is
25 detected, the command signal recognition unit 6
notifies the telephone service processing unit 7 of
the DPD 3 that the DTMF command signal from the TU 1
is detected in the CCD 2. The telephone service
processing unit 7 starts execution of a telephone
30 service processing of the DPD 3 for the telephone
service indicated by the DTMF command signal from the
TU 1.

In the communication support system of
FIG. 1, it is possible for the telephone user to
35 easily obtain a computer-assisted telephone service
from the DPD 3 by transmitting a command signal from
the TU 1 to the CCD 2 regardless of whether a

1 telephone call between the TU 1 and the TN 4 is in
progress or not. In the communication support system
of the present invention, the command signal
recognition unit 6 discretely detects a command signal
5 sent by the TU 1 and a command signal sent from the TN
4, and the signal transmission inhibition unit 8
inhibits the transmission of a signal from the TU 1 to
the TN 4. Therefore, the communication support system
of FIG. 1 can provide adequate security of the
10 telephone service of the DPD 3 for the telephone user,
and can safely prevent erroneous execution of the
telephone service processing of the DPD 3 as well as
erroneous execution of another processing of a remote
system in the TN 4.

15 The communication support system of
FIG. 1 can correctly determine whether a command
signal from the TU 1 is locally supplied to the CCD 2
or a command signal from the TN 4 is remotely
supplied. The communication support system of FIG. 1
20 allows the telephone user to easily transmit data to
or receive data from other communication media such as
the DPD 3. Further, the communication support system
of FIG. 1 allows the telephone user to use a cordless
telephone to remotely control the DPD 3. It is not
25 necessary that the user be located in front of the DPD
3 when obtaining the computer-assisted telephone
services from the communication support system.

FIG. 2 shows an allocation table in
which defined values are allocated to DTMF command
30 signals which correspond to a plurality of telephone
services of the data processing device in the
communication support system of the present invention.

In the communication support system of
the present invention, a DTMF (dual-tone multiple
35 frequency) pulse is used by the telephone unit (TU) to
transmit a command signal to the communication control
device (CCD). More specifically, as shown in FIG. 2,

1 defined values related to a ten-key pad ("0"-"9", "#"
and "*") of the telephone unit are allocated to a
plurality of DTMF command signals corresponding to the
plurality of telephone services of the data processing
5 device (DPD). The defined values may be suitably
selected from those that are not ordinarily used to
indicate a telephone number of a destination terminal
in the telephone network. The defined values used by
the communication support system of the present
10 invention include, for examples, "*1" through "*4" and
"*7" through "*9" as shown in FIG. 2.

According to the allocation table of
FIG. 2, a DTMF command signal sent by the telephone
unit (TU) is detected by the communication control
15 device (CCD). The DTMF command signal indicates a
specific one of the plurality of telephone services.
As shown in FIG. 2, the plurality of telephone
services provided by the data processing device (DPD)
in the communication support system of the present
20 invention include, for example, voice recording start
("*1"), voice recording end ("*2"), voice playback
start ("*3"), voice playback end ("*4"), file
transmission start ("*7"), file transmission end
("*8"), and telephone number entry ("*9"). In the
25 communication control device (CCD), it is possible to
determine which of the plurality of telephone services
is indicated by the DTMF command signal sent by the
telephone unit (TU).

Alternatively, in a case in which a
30 dial pulse is used by the telephone unit 1 to transmit
a command signal to the communication control device
2, other defined values related to the ten-key pad of
the telephone unit 1 may be allocated to a plurality
of dial-pulse command signals instead of the example
35 of FIG. 2. In such a case, the plurality of dial-
pulse command signals respectively correspond to the
plurality of telephone services.

1 In addition, in the case of the DTMF
pulse used by the telephone unit (TU) 1 to transmit a
command signal to the communication control device
(CCD) 2, a plurality of specifically-designed keys
5 ("A", "B", ...) of the telephone unit 1 may be
allocated to the plurality of DTMF command signals,
instead of the ten-key pad of the telephone unit 1.
In such a case, the plurality of specifically designed
keys respectively correspond to the plurality of
10 telephone services.

 In the communication support system of
the present invention, as shown in FIG. 1, the
communication control device 2 may be considered a
modem or a terminal adapter that connects both the
15 telephone unit 1 and the data processing device 3 to
the telephone network 4. FIG. 3 through FIG. 7 show
various examples of construction of the elements of
the communication support system. In the examples of
FIGs. 3-7, a modem, a telephone system having a built-
20 in modem, and a personal computer having a built-in
telephone and modem are used to construct the
communication support system of the present invention.

 The examples of FIG. 3 and FIG. 4 have
a construction that is essentially the same as the
25 construction of the elements of the communication
support system of FIG. 1. In the examples of FIG. 3
and FIG. 4, a modem 41 is substituted for the
communication control device 2 in the communication
support system of the present invention. In the
30 example of FIG. 4, the telephone unit 1 includes a
radio circuit 11 and a cordless telephone 12. The
cordless telephone 12 provides existing radio signal
transmission and reception functions at a remote
location of the radio circuit 11. The radio circuit
35 11 provides conversion of a radio signal from the
cordless telephone 12 into voice data and conversion
of voice data from the telephone line into a radio

1 signal.

The example of FIG. 5 utilizes a telephone system 42 having a built-in modem. In this example, the modem 41 contained in the telephone system 42 is substituted for the communication control device 2 in the communication support system of the present invention.

The example of FIG. 6 utilizes a telephone system 43 having a built-in modem. In the example of FIG. 6, the modem 41 contained in the telephone system 43 is substituted for the communication control device 2 in the communication support system of the present invention. Also, the radio circuit 11 in the telephone system 43 forms a part of the communication control device 2, and the cordless telephone 12 is substituted for the telephone unit 1.

The example of FIG. 7 utilizes a personal computer 44 having a built-in telephone and a built-in modem. In the example of FIG. 7, the modem 41 and the data processing device 3, contained in the personal computer 44, are substituted for the communication control device 2 and the data processing device 3 in the communication support system of the present invention. Also, the radio circuit 11 in the personal computer 44 forms a part of the communication control device 2, and the cordless telephone 12 is substituted for the telephone unit 1.

Next, FIG. 8 shows one embodiment of the communication control device in the communication support system of the present invention.

In the present embodiment, one of the telephone services, including the voice recording and playback, file transmission and telephone number entry, is provided when the user of the telephone unit transmits a DTMF command signal from the telephone unit to the communication control device to remotely

1 control the data processing device.

As shown in FIG. 8, the communication support system generally has a telephone unit (TU) 101, a communication control device (CCD) 200, a data processing device (DPD) 115, and a telephone network (TN) 102. The communication support system is adapted to connect the TU 101 through the CCD 200 to the DPD 115, and adapted to connect the TN 102 to the CCD 200. A PC interface unit (PC/I) 114 is provided between the CCD 200 and the DPD 115.

The CCD 200 in the present embodiment comprises a relay 103, a relay control unit 104, a 2-line/4-line converter unit 105, a 2-line/4-line converter unit 106, a DTMF detection unit 107, a data modulator/demodulator unit (DATA MODEM) 108, a DTMF detection unit 109, a signal detection unit 110, a DTMF generator unit 111, a central processing unit (CPU) 112, a bus 113, a direct-current (DC) detection unit 116, a direct-current (DC) detection unit 117, and a switch (SW) 118.

In the above-described communication support system, the execution of one of the telephone services, including voice recording and playback, file transmission and telephone number entry, is requested of the DPD 115 by the CCD 200 based on a corresponding one of the plurality of DTMF command signals sent from the telephone unit 101.

The TU 101 provides the existing voice signal transmission and receiving functions and the existing dialing function. The TU 101 transmits a DTMF command signal to the CCD 200 to remotely control the DPD 115. The TN 102 is, for example, a public switched telephone network. The user of the TU 101 may communicate with a person of a destination terminal over the TN 102 by voice.

The CPU 112 receives signals from the elements of the CCD 200 connected through the bus 113,

1 performs control processing based on the received
signals, and controls the elements of the CCD 200.
The DC detection unit 117 provides detection of an on-
hook condition of the TU 101. The DC detection unit
5 116 provides detection of a disconnection of the TN
102 from the CCD 200.

In the CCD 200 of the present
embodiment, a telephone service processing related to
the flowcharts of FIGs. 9-19 (which will be described
10 later) is program code instructions stored in a memory
(not shown) of the CCD 200. The memory of the CCD 200
is, for example, a ROM (read-only memory). The memory
corresponds to a processor readable medium in the
claims. The processor readable medium may be any one
15 of instruction storage devices, such as, for example,
magnetic disks including floppy disks, optical disks
including CD-ROMs, magneto-optical disks including
MOs, semiconductor memory cards, such as PC cards and
miniature cards, and other types of computer usable
20 devices and media.

Further, in the present embodiment, the
memory of the CCD 200 may store encoded or non-encoded
instructions. The instructions may be installed from
a floppy disk (or a CD-ROM) to a hard disk drive (not
25 shown) of the CCD 200 first, transferred to a RAM (not
shown) of the CCD 200 and then read by the CPU 112.
The memory of the CCD 200 may store either all or a
part of the instructions related to the flowcharts of
FIGs. 9-19.

30 The relay control unit 104 controls the
relay 103 under the control of the CPU 112. The relay
103 switches on or off a connection line between the
TU 101 and the TN 102 when the relay 103 is controlled
by the relay control unit 104. In the present
35 embodiment, when power is supplied to place the CCD
200 in an initial condition, the relay 103 is set in
an off-state by the relay control unit 104 so that the

1 TU 101 is disconnected from the TN 102. When a
control signal from the CPU 112 is sent to the relay
control unit 104, or when power is not supplied to the
CCD 200, the relay 103 is set in an on-state by the
5 relay control unit 104 so that the TU 101 is connected
to the TN 102 through the relay 103.

The 2-line/4-line converter unit 105
separates a data signal sent from the TN 102 into a
DTMF signal and a voice signal. Similarly, the 2-
10 line/4-line converter unit 106 separates a data signal
sent by the TU 101 into a DTMF signal and a voice
signal. Also, the 2-line/4-line converter unit 106
supplies power to the CCD 200.

The DTMF detection unit 107 provides
15 detection of a DTMF signal sent by the TN 102. The
DTMF detection unit 109 provides detection of a DTMF
signal (including the DTMF command signal) sent by the
TU 101. The DATA MODEM 108 provides modulation and
demodulation of the voice signal on the line from the
20 TN 102 or the line from the TU 101.

The signal detection unit 110 provides
detection of various signals sent from or to the
telephone line (the TU 101 and the TN 102), the
signals including a busy-tone signal, a ring-tone
25 signal, a ring-back-tone signal, an on-hook signal,
and an off-hook signal. The busy-tone signal, when
detected by the signal detection unit 110, indicates
that a telephone call between the TU 101 and the TN
102 is in progress. The ring-tone signal, when
30 detected by the signal detection unit 110, indicates
that a call from a telephone in the TN 102 is being
received by the TU 101. The ring-back-tone signal,
when detected by the signal detection unit 110,
indicates that a telephone call from the TU 101 is
35 being received by a telephone in the TN 102.

The DTMF generator unit 111 generates a
DTMF signal (indicating a telephone number) under

1 control of the CPU 112, and transmits the DTMF signal
from the CCD 200 to the TN 102.

The PC interface unit 114 provides a
personal-computer interface to connect the CCD 200 and
5 the DPD 115. The DPD 115 provides execution of the
telephone service processing in order to provide the
telephone service for the user of the TU 101.

The switch 118 switches on or off a
connection line of the converter unit 105 and the
10 converter unit 106 under control of the CPU 112, and
switches on or off a connection line of the converter
unit 105 and the DTMF generator unit 111 under control
of the CPU 112. When a telephone call between the TU
101 and the TN 102 is in progress, the switch 118
15 switches on the connection line of the converter unit
105 and the converter unit 106 in order to connect the
TU 101 and the TN 102, and switches off the connection
line of the converter unit 105 and the DTMF generator
unit 111. When a DTMF command signal from the TU 101
20 is detected, the switch 118 switches off the
connection line of the converter unit 105 and the
converter unit 106 in order to disconnect the TN 102
from the TU 101. When a DTMF signal (indicating a
telephone number) from the CCD 200 is transmitted to
25 the TN 102 in order to transmit a telephone call, the
switch 118 switches on the connection line of the
converter unit 105 and the DTMF generator unit 111 in
order to connect the DTMF generator unit 111 and the
TN 102.

30 Next, a description will be given of an
operation of the communication support system of the
above-described embodiment of FIG. 8 when a telephone
call between the TU 101 and the TN 102 is not in
progress.

35 In the communication support system of
FIG. 8, when a telephone call between the TU 101 and
the TN 102 is not in progress, the switch 118 is

1 controlled by the CPU 112 so that the switch 118
switches off the connection line of the converter unit
105 and the converter unit 106 to disconnect the TN
102 from the TU 101. At this time, in the
5 communication support system of FIG. 8, power is
supplied to the CCD 200, and the relay 103 is set in
the off-state by the relay control unit 104.

When the communication support system
of FIG. 8 is placed in the above-mentioned condition,
10 the user of the TU 101 transmits a DTMF command signal
from the TU 101 to the CCD 200 to remotely control the
DPD 115 and obtain a desired telephone service of the
DPD 115. In the CCD 200, the DTMF detection unit 109
detects the DTMF command signal sent by the TU 101.
15 The CPU 112 is notified that the DTMF command signal
from the TU 101 is detected by the DTMF detection unit
109. Then, the CPU 112 notifies the DPD 115 that an
event has occurred in the CCD 200 due to the DTMF
command signal sent by the TU 101.

20 When the DPD 115 is notified that the
event has occurred due to the DTMF command signal sent
by the TU 101, a telephone service application program
provided in the DPD 115 is performed by the DPD 115
based on the content of the DTMF command signal, so
25 that the desired telephone service of the DPD 115 is
provided for the user of the TU 101.

In the communication support system of
FIG. 8, the user of the TU 101 presses either the ten-
key pad or one of the specifically-designed keys of
30 the TU 101 to transmit a DTMF command signal
(indicating one of the defined values) to the DPD 115.
Since the DTMF command signal sent by the TU 101
indicates a specific one of the defined values for the
plurality of telephone services, it is possible for
35 the CCD 200 to distinguish the DTMF command signal
(indicating one of the defined values) from a
different DTMF signal (indicating a telephone number

1 of a destination terminal). Erroneous execution of
the telephone service processing by the DPD 115 in
response to the different DTMF signal can be avoided.
It is possible to provide the telephone service of the
5 DPD 115 for the telephone user when the telephone call
between the TU 101 and the TN 102 is not in progress
and the telephone user transmits a DTMF command signal
from the TU 101 to remotely control the DPD 115.

On the other hand, in the communication
10 support system of FIG. 8, when the switch 118 is set
in the off-state of the connection line of the
converter unit 105 and the converter unit 106, the
user of the TU 101 transmits a DTMF signal (which
indicates a telephone number of a destination terminal
15 and is different from the DTMF command signal) through
the CCD 200 to the TN 102 in order to transmit a
telephone call to a destination terminal in the TN
102. At this time, the switch 118 is controlled by
the CPU 112 so that the switch 118 switches on the
20 connection line of the converter unit 105 and the DTMF
generator unit 111 to connect the DTMF generator unit
111 and the TN 102. The DTMF generator unit 111
generates a DTMF signal based on the content of the
DTMF signal sent by the TU 101, and transmits the
25 generated DTMF signal from the CCD 200 to the TN 102.
After the DTMF signal (indicating the telephone
number) is transmitted to the TN 102, the DTMF
generator unit 111 notifies the CPU 112 that the
transmission of the DTMF signal has ended. Then the
30 switch 118 is controlled by the CPU 112 so that the
switch 118 switches off the connection line of the
converter unit 105 and the DTMF generator unit 111.
Therefore, the CPU 112 inhibits transmission of a DTMF
signal from the TU 101 to the TN 102.

35 In the communication support system of
FIG. 8, the DTMF detection unit 109 provides not only
detection of a DTMF command signal (indicating one of

1 the defined values) sent by the TU 101 but also
detection of a different DTMF signal (indicating a
telephone number) sent by the TU 101.

5 Next, a description will be given of an
operation of the communication support system of the
above-described embodiment of FIG. 8 when a telephone
call between the TU 101 and the TN 102 is in progress.

When the telephone call from the TU 101
is received by the destination terminal in the TN 102,
10 a ring-back-tone signal from the TN 102 is sent to the
CCD 200. In the CCD 200, the ring-back-tone signal is
detected by the signal detection unit 110. The signal
detection unit 110 notifies the CPU 112 that the ring-
back-tone signal from the TN 102 is detected. The
15 switch 118 is controlled by the CPU 112 so that the
switch 118 switches on the connection line of the
converter unit 105 and the converter unit 106 to
connect the TN 102 and the TU 101. When the CCD 200
is placed in this condition, the telephone call
20 between the TU 101 and the TN 102 is in progress and
the user of the TU 101 can communicate with a person
of the destination terminal over the TN 102 by voice.

During the telephone call between the
TU 101 and the TN 102, the user of the TU 101
25 transmits a DTMF command signal from the TU 101 to the
CCD 200, and the DTMF command signal from the TU 101
is detected by the DTMF detection unit 109. The DTMF
detection unit 109 notifies the CPU 112 that the DTMF
command signal sent by the TU 101 is detected. The
30 switch 118 is controlled by the CPU 112 so that the
switch 118 switches off the connection line of the
converter unit 105 and the converter unit 106 to
disconnect the TN 102 from the TU 101. Therefore, the
CPU 112 inhibits transmission of a DTMF signal from
35 the TU 101 to the TN 102 through the switch 118. The
CPU 112 notifies the DPD 115 that an event has
occurred in the CCD 200 due to the DTMF command signal

1 sent by the TU 101.

When the DPD 115 is notified that the event has occurred due to the DTMF command signal sent by the TU 101, a telephone service processing program
5 in the DPD 115 is executed by the DPD 115 based on the content of the DTMF command signal, so that the desired telephone service of the DPD 115 is provided for the user of the TU 101. Therefore, it is possible to provide the telephone service of the DPD 115 for
10 the telephone user even when the telephone call between the TU 101 and the TN 102 is in progress and the telephone user transmits a DTMF command signal from the TU 101 to remotely control the DPD 115.

On the other hand, in the communication
15 support system of FIG. 8, when the telephone call between the TU 101 and the TN 102 is in progress, a person of the destination terminal in the TN 102 may transmit a DTMF command signal (or a different DTMF signal) to the CCD 200. At this time, the DTMF signal
20 from the TN 102 is detected by the DTMF detection unit 107. The DTMF detection unit 107 notifies the CPU 112 that the DTMF signal sent from the TN 102 is detected. The CPU 112 notifies the DPD 115 that an event has occurred in the CCD 200 due to the DTMF signal sent
25 from the TN 102. The DPD 115 executes an invalid-access prevention processing program (different from the telephone service processing program) in the DPD 115 based on the content of the DTMF signal sent from the TN 102, so that a warning message from the DPD 115
30 is provided for the person of the destination terminal in the TN 102.

In the communication support system of FIG. 8, it is possible to correctly distinguish
35 between the DTMF signal (indicating either one of the defined values or a telephone number) from the TU 101 and a different DTMF signal from the TN 102. Erroneous execution of the telephone service

1 processing program by the DPD 115 due to the different
DTMF signal is avoided. It is possible to provide
adequate security of the telephone service of the DPD
115 for the telephone user.

5 Next, FIG. 9 shows a main routine of a
telephone service processing program executed by the
CPU 112 of the CCD 200 of FIG. 8 to remotely control
the DPD 115 and obtain a desired telephone service of
the DPD 115. FIG. 10 shows a PC interface initializa-
10 tion in the main routine of FIG. 9. FIG. 11 shows a
CCD initialization in the main routine of FIG. 9.

 In the main routine of FIG. 9, power is
supplied to the CCD 200 upon start-up, and the program
code instructions, stored in the memory of the CCD
15 200, cause the CPU 112 to perform an initialization of
the CCD 200 (S1). After the CCD initialization of the
above S1 is performed, the program code instructions
cause the CPU 112 to perform an initialization of the
PC interface 114 (S2). After the PC interface
20 initialization of the above S2 is performed, the
program code instructions cause the CPU 112 to perform
a CCD control processing routine (S3) based on a
signal sent by the TU 101, which will be described
later.

25 As shown in FIG. 11, during the CCD
initialization, the program code instructions cause
the CPU 112 to initialize all internal flags of the
CCD 200 (S11). After the initialization of the
internal flags of the above S11 is performed, the
30 program code instructions cause the CPU 112 to set the
relay 103 in the on-state by controlling the relay
control unit 104 (S12). In this case, the relay 103
switches on the connection line of the TU 101 and the
TN 102 so that the TU 101 is connected through the CCD
200 to the TN 102. After the setting of the relay 103
35 of the above S12 is performed, the CCD initialization
of FIG. 11 is finished.

1 As shown in FIG. 10, during the PC
interface initialization, the program code
instructions cause the CPU 112 to set a status portion
of the memory of the CCD 200 at a predetermined value
5 (S21). After the setting of the status portion of the
above S21 is performed, the program code instructions
cause the CPU 112 to set a data portion of the memory
of the CCD 200 at "00" (S22). After the setting of
the data portion of the above S22 is performed, the
10 program code instructions cause the CPU 112 to set a
data strobe signal in an on-state (S23). After a
given time period, the program code instructions cause
the CPU 112 to set the data strobe signal in an off-
state (S23). In this case, setting the status portion
15 at the predetermined value indicates that data is
currently included in the data portion of the memory.
After the setting of the data strobe signal of the
above S23 is performed, the PC interface
initialization of FIG. 10 is finished.

20 As described above, in the CCD 200 of
the communication support system of FIG. 8, when power
is supplied to place the CCD 200 in the initial
condition, the relay 103 is set in the off-state by
the relay control unit 104 so that the TN 102 is
25 disconnected from the TU 101.

 During the main routine of FIG. 9, the
CPU 112 of the CCD 200 executes an interrupt
processing routine in response to an interrupt signal,
and the execution of the interrupt processing routine
occurs simultaneously with the execution of the main
30 routine of FIG. 9. In the communication support
system of the present embodiment, the interrupt signal
is supplied to the CPU 112 by either the DPD 115 or
the CCD 200, which causes the interrupt processing
routine to be executed. In the CCD 200, the DTMF
35 detection unit 107, the DTMF detection unit 109, or
the signal detection unit 110 supplies a detection

1 signal to the CPU 112 as the interrupt signal which
causes the execution of the interrupt processing
routine. The DPD 115 supplies a control command to
the CPU 112 as the interrupt signal which causes the
5 execution of the interrupt processing routine, and
this control command includes a defined value
comparison mode setting command, a defined value
comparison mode resetting command, a DTMF command
transmission setting command, a secret number setting
10 command, and a line switching command.

FIG. 18 shows the interrupt processing
routine executed by the CPU 112 of the CCD 200.

As shown in FIG. 18, when an interrupt
signal is received by the CPU 112, the program code
15 instructions cause the CPU 112 to determine whether
the interrupt has occurred due to a control command
sent by the DPD 115 (S161).

When the interrupt has occurred due to
the control command from the DPD 115 (the result of
20 the above S161 is affirmative), the program code
instructions cause the CPU 112 to determine whether
the control command sent by the DPD 115 is a defined
value comparison mode setting command (S164). When
the result of the above S164 is affirmative, the
25 program code instructions cause the CPU 112 to set the
CCD 200 in a defined value comparison mode (S165).
After the setting of the CCD 200 of the above S165 is
performed, the interrupt processing routine of FIG. 18
is finished.

30 When the control command sent by the
DPD 115 is not the defined value comparison mode
setting command (the result of the above S164 is
negative), the program code instructions cause the CPU
200 to determine whether the control command is a
35 defined value comparison mode resetting command
(S166). When the result of the above S166 is
affirmative, the program code instructions cause the

1 CPU 112 to set the CCD 200 in a non-comparison mode
(S167). After the setting of the CCD 200 of the above
S167 is performed, the interrupt processing routine of
FIG. 18 is finished.

5 When the control command sent by the
DPD 115 is not the defined value comparison mode
resetting command (the result of the above S166 is
negative), the program code instructions cause the CPU
112 to determine whether the control command sent by
10 the DPD 115 is a DTMF command transmission setting
command (S168). When the result of the above S168 is
affirmative, the program code instructions cause the
CPU 112 to store the content of the DTMF command
signal in the memory of the CCD 200 (S169). When the
15 DTMF command transmission setting command is received,
the CCD 200 transmits the content of the DTMF command
signal, stored in the memory of the CCD 200, to the
DPD 115. After the storing of the DTMF command signal
of the above S169 is performed, the interrupt
20 processing routine of FIG. 18 is finished.

When the control command sent by the
DPD 115 is not the DTMF command transmission setting
command (the result of the above S168 is negative),
the program code instructions cause the CPU 200 to
25 determine whether the control command is a secret
number setting command (S170). When the result of the
above S170 is affirmative, the program code
instructions cause the CPU 112 to store the content of
the control command in the memory of the CCD 200 as
30 the secret number (S171). After the storing of the
secret number of the above S171 is performed, the
interrupt processing routine of FIG. 18 is finished.

When the control command sent by the
DPD 115 is not the secret number setting command (the
35 result of the above S170 is negative), the program
code instructions cause the CPU 200 to determine
whether the control command is a line switching

1 command (S172). When the result of the above S172 is
affirmative, the program code instructions cause the
CPU 112 to control the switch 118 so that the switch
118 switches on the connection line of the converter
5 unit 105 and the converter unit 106 to connect the TN
102 and the TU 101 (S173). After the above S173 is
performed, the program code instructions cause the CPU
112 to set a coincidence processing end signal (S174).
After the setting of the coincidence processing end
10 signal of the above S174 is performed, the interrupt
processing routine of FIG. 18 is finished.

When the command signal sent by the DPD
115 is none of the above-mentioned commands (all the
results of the above S164, S166, S168, S170 and S172
15 are negative), the interrupt processing routine of
FIG. 18 is finished.

When the interrupt has occurred due to
a signal other than the control command from the DPD
115 (the result of the above S161 is negative), the
20 program code instructions cause the CPU 112 to
determine whether the interrupt has occurred due to a
detection signal sent by one of the DTMF detection
unit 107, the DTMF detection unit 109, and the signal
detection unit 110 (S162). When the result of the
25 above S162 is negative, the interrupt processing
routine of FIG. 18 is finished. When the result of
the above S162 is affirmative, the program code
instructions cause the CPU 112 to store the content of
the detection signal (or one of the DTMF command
30 signal, the busy-tone signal, the ring-tone signal,
ring-back-tone signal, the on-hook signal and the off-
hook signal) in the memory of the CCD 200 (S163).
After the storing of the detection signal of the above
S163 is performed, the interrupt processing routine of
35 FIG. 18 is finished.

The DPD 115 provides execution of the
telephone service processing in order to provide the

1 telephone service for the user of the TU 101 based on
a previous stored condition and the DTMF command
signal sent by the TU 101. The telephone service is,
for example, one of the voice recording, the voice
5 playback, the file transmission, and the telephone
number entry.

When a detection signal from one of the
DTMF detection unit 107, the DTMF detection unit 109,
and the signal detection unit 110 is detected during
10 the interrupt processing routine of FIG. 18, the CPU
112 of the CCD 200 performs the CCD control processing
routine S3 in the main routine of FIG. 9.

FIG. 12 and FIG. 13 show the CCD
control processing routine S3 in the main routine of
15 FIG. 9. As described above, the PC interface
initialization of FIG. 10 and the CCD initialization
of FIG. 11 are already performed. The program code
instructions cause the CPU 112 to perform the CCD
control processing routine of FIGs. 12 and 13 when a
20 detection signal from one of the units 107, 109 and
110 is detected during the interrupt processing
routine of FIG. 18.

As shown in FIG. 12, the program code
instructions cause the CPU 112 to control the switch
25 118 so that the switch 118 switches off the connection
line of the converter unit 105 and the converter unit
106 to disconnect the TN 102 from the TU 101 (S101).
After the above S101 is performed, the program code
instructions cause the CPU 112 to perform a detection
30 signal reading (S102).

FIG. 19 shows the detection signal
reading in the CCD control processing routine of FIGs.
12 and 13.

As shown in FIG. 19, the program code
35 instructions cause the CPU 112 to read out the
detection signal (which has been stored in the above
S163 in the interrupt processing of FIG. 18) from the

1 memory of the CCD 200 (S69). After the reading of the
detection signal of the above S69 is performed, the
program code instructions cause the CPU 112 to
determine whether the detection signal can be actually
5 read out from the memory of the CCD 200 (S70). When
the result of the above S70 is negative, the detection
signal reading of FIG. 19 is finished.

When the result of the above S70 is
affirmative, the program code instructions cause the
10 CPU 112 to initialize a corresponding portion of the
memory of the CCD 200 in which the detection signal
was stored during the interrupt processing of FIG. 18
(S71). After the initialization of the above S71 is
performed, the program code instructions cause the CPU
15 112 to return a code indicating the content of the
detection signal read out in the above S69 (S72).
After the returning of the code of the above S72 is
performed, the detection signal reading of FIG. 19 is
finished.

20 Referring back to FIGs. 12 and 13,
after the detection signal reading S102 is performed,
the program code instructions cause the CPU 112 to
determine whether the off-hook signal is indicated by
the return code obtained by the detection signal
25 reading S102 (S103).

When the result of the above S103 is
negative, the program code instructions cause the CPU
112 to determine whether the ring-tone signal is
indicated by the return code obtained by the detection
30 signal reading S102 (S104).

When the result of the above S104 is
negative, the program code instructions cause the CPU
112 to return to the detection signal reading of the
above S102. The CPU 112 waits for a next detection
35 signal to be detected within the CCD 200 and read out
from the memory of the CCD 200 during the detection
signal reading of the above S102.

1 When the result of the above S104 is
affirmative, the program code instructions cause the
CPU 112 to set a corresponding portion of the memory
of the CCD 200 at a predetermined value, the
5 predetermined value indicating that the ring-tone
signal was previously stored in the memory of the CCD
200 (S105). After the above S105 is performed, the
program code instructions cause the CPU 112 to return
to the detection signal reading of the above S102.
10 The CPU 112 waits for a next detection signal to be
detected within the CCD 200 and read out from the
memory of the CCD 200 during the detection signal
reading of the above S102.

 When the result of the above S103 is
15 affirmative, the program code instructions cause the
CPU 112 to determine whether the predetermined value
(indicating that the ring-tone signal was previously
stored in the memory of the CCD 200) is already set in
the corresponding portion of the memory of the CCD 200
20 (S106).

 When the result of the above S106 is
negative, the program code instructions cause the CPU
112 to perform the detection signal reading of FIG. 19
(S107). The CPU 112 waits for a next detection signal
25 to be detected within the CCD 200 and read out from
the memory of the CCD 200 during the detection signal
reading of the above S107. On the other hand, when
the result of the above S106 is affirmative, the
program code instructions cause the CPU 112 to delete
30 the predetermined value (which has been stored in the
above S105) in the corresponding portion of the memory
of the CCD 200 (S112). After the above S112 is
performed, the program code instructions cause the CPU
112 to control the switch 118 so that the switch 118
35 switches on the connection line of the converter unit
105 and the converter unit 106 to connect the TU 101
and the TN 102 (S111).

1 After the control of the switch 118 of
the above S111 is performed, the program code
instructions cause the CPU 112 to perform the
detection signal reading of FIG. 19 (S121) as shown in
5 FIGs. 12 and 13. The CPU 112 waits for a next
detection signal to be detected within the CCD 200 and
read out from the memory of the CCD 200 during the
detection signal reading of the above S121.

 After the detection signal reading of
10 the above S107 is performed, the program code
instructions cause the CPU 112 to determine whether
the DTMF signal (which is locally sent by the TU 101
and detected by the DTMF detection unit 109) is
indicated by the return code obtained by the detection
15 signal reading S107 (S108).

 When the result of the above S108 is
affirmative, the program code instructions cause the
CPU 112 to perform a DTMF processing (S113). The DTMF
processing will be described later with reference to
20 FIG. 15. After the DTMF processing of the above S113
is performed, the program code instructions cause the
CPU 112 to return to the detection signal reading of
the above S107. The CPU 112 waits for a next
detection signal to be detected within the CCD 200 and
25 read out from the memory of the CCD 200 during the
detection signal reading of the above S107.

 When the result of the above S108 is
negative, the program code instructions cause the CPU
112 to determine whether the on-hook signal is
30 indicated by the return code obtained by the detection
signal reading S107 (S109). When the result of the
above S109 is affirmative, the program code
instructions cause the CPU 112 to perform an on-hook
processing (S114). The on-hook processing will be
35 described later with reference to FIG. 14. After the
on-hook processing of the above S114 is performed, the
program code instructions cause the CPU 112 to return

1 to the above S101.

When the result of the above S109 is negative, the program code instructions cause the CPU 112 to determine whether the ring-back-tone signal is indicated by the return code obtained by the detection signal reading S107 (S110). When the result of the above S110 is negative, the program code instructions cause the CPU 112 to return to the detection signal reading of the above S107. The CPU 112 waits for a next detection signal to be detected within the CCD 200 and read out from the memory of the CCD 200 during the detection signal reading of the above S107.

When the result of the above S110 is affirmative, the program code instructions cause the CPU 112 to perform the above S111 in which the switch 118 is controlled by the CPU 112 so that the switch 118 switches on the connection line of the converter unit 105 and the converter unit 106 to connect the TU 101 and the TN 102. After the control of the switch 118 of the above S111 is performed, the program code instructions cause the CPU 112 to perform the detection signal reading of the above S121. The CPU 112 waits for a next detection signal to be detected within the CCD 200 and read out from the memory of the CCD 200 during the detection signal reading of the above S121.

Referring to FIG. 13, after the detection signal reading S121 is performed, the program code instructions cause the CPU 112 to determine whether the on-hook signal is indicated by the return code obtained by the detection signal reading S121 (S122). When the result of the above S122 is affirmative, the program code instructions cause the CPU 112 to perform the on-hook processing (S133). The on-hook processing will be described later with reference to FIG. 14. After the on-hook processing of the above S133 is performed, the program

1 code instructions cause the CPU 112 to return to the above S101.

When the result of the above S122 is negative, the program code instructions cause the CPU
5 112 to determine whether the DTMF signal (which is remotely sent from the TN 102 and detected by the DTMF detection unit 107) is indicated by the return code obtained by the detection signal reading S121 (S123).

When the result of the above S123 is
10 affirmative, the program code instructions cause the CPU 112 to perform a DTMF notification (S124). The DTMF notification processing will be described later with reference to FIG. 15. After the DTMF notification processing of the above S124 is
15 performed, the program code instructions cause the CPU 112 to return to the detection signal reading of the above S121. The CPU 112 waits for a next detection signal to be detected within the CCD 200 and read out from the memory of the CCD 200 during the detection
20 signal reading of the above S121.

When the result of the above S123 is negative, the program code instructions cause the CPU
112 to determine whether the DTMF signal (which is locally sent by the TU 101 and detected by the DTMF
25 detection unit 109) is indicated by the return code obtained by the detection signal reading S121 (S125). When the result of the above S125 is negative, the program code instructions cause the CPU 112 to return to the detection signal reading of the above S121.
30 The CPU 112 waits for a next detection signal to be detected within the CCD 200 and read out from the memory of the CCD 200 during the detection signal reading of the above S121.

When the result of the above S125 is
35 affirmative, the program code instructions cause the CPU 112 to determine whether the CCD 200 is set in the defined value comparison mode (S126). When the result

1 of the above S126 is negative, the program code
instructions cause the CPU 112 to return to the
detection signal reading of the above S121. The CPU
112 waits for a next detection signal to be detected
5 within the CCD 200 and read out from the memory of the
CCD 200 during the detection signal reading of the
above S121.

When the result of the above S126 is
affirmative, the program code instructions cause the
10 CPU 112 to perform a defined value comparison
processing (S127). The defined value comparison
processing will be described later with reference to
FIG. 16. After the defined value comparison
processing of the above S127 is performed, the program
15 code instructions cause the CPU 112 to determine
whether the defined value comparison processing has
normally ended (S128).

When the result of the above S128 is
negative, the program code instructions cause the CPU
20 112 to perform the detection signal reading of FIG. 19
(S129). The CPU 112 waits for a next detection signal
to be detected within the CCD 200 and read out from
the memory of the CCD 200 during the detection signal
reading of the above S129.

25 After the detection signal reading of
the above S129 is performed, the program code
instructions cause the CPU 112 to determine whether
the DTMF signal (which is locally sent by the TU 101
and detected by the DTMF detection unit 109) is
30 indicated by the return code obtained by the detection
signal reading S129 (S130).

When the result of the above S130 is
affirmative, the program code instructions cause the
CPU 112 to return to the defined value comparison
35 processing of the above S127. The defined value
comparison processing will be described later with
reference to FIG. 16.

1 When the result of the above S130 is
negative, the program code instructions cause the CPU
112 to determine whether the on-hook signal is
indicated by the return code obtained by the detection
5 signal reading S129 (S131). When the result of the
above S131 is affirmative, the program code
instructions cause the CPU 112 to perform the on-hook
processing (S132). The on-hook processing will be
described later with reference to FIG. 14. After the
10 on-hook processing of the above S132 is performed, the
program code instructions cause the CPU 112 to return
to the above S101.

 When the result of the above S131 is
negative, the program code instructions cause the CPU
15 112 to return to the defined value comparison
processing of the above S127.

 On the other hand, when the result of
the above S128 is affirmative, the program code
instructions cause the CPU 112 to determine whether
20 coincidence is indicated by a return code obtained by
the defined value comparison processing S127 (S134).
When the result of the above S134 is affirmative, the
program code instructions cause the CPU 112 to perform
a coincidence processing (S135). The coincidence
25 processing will be described later with reference to
FIG. 17.

 After the coincidence processing of the
above S135 is performed, the program code instructions
cause the CPU 112 to determine whether the off-hook
30 signal is indicated by the return code obtained during
the coincidence processing S135 (S136). When the
result of the above S136 is affirmative, the program
code instructions cause the CPU 112 to return to the
above S101. When the result of the above S136 is
35 negative, the program code instructions cause the CPU
112 to return to the above S121. The CPU 112 waits
for a next detection signal to be detected within the

1 CCD 200 and read out from the memory of the CCD 200
during the detection signal reading of the above S121.

When the result of the above S134 is
negative, the program code instructions cause the CPU
5 112 to perform the above S136, and the above
coincidence processing S135 is not performed.

FIG. 14 shows the on-hook processing in
the CCD control processing routine of FIGs. 12 and 13.

As described above, when it is
10 determined during the CCD control processing of FIGs.
12 and 13 that the on-hook signal is detected, the on-
hook processing of FIG. 14 is performed by the CPU 112
of the CCD 200. As shown in FIG. 14, the program code
instructions cause the CPU 112 to control the switch
15 118 so that the switch 118 switches on the connection
line of the converter unit 105 and the converter unit
106 to connect the TU 101 and the TN 102 (S141).
After the control of the switch 118 of the above S141
is performed, the program code instructions cause the
20 CPU 112 to terminate the telephone call between the TU
101 and the TN 102. That is, the telephone call
between the TU 101 and the TN 102 is finished. After
the above S142 is performed, the program code
instructions cause the CPU 112 to return back to the
25 CCD control processing routine of FIGs. 12 and 13.

FIG. 15 shows the DTMF processing and
the DTMF notification in the CCD control processing
routine of FIGs. 12 and 13.

As described above, when the CPU 112 is
30 notified during the CCD control processing of FIGs. 12
and 13 that the DTMF signal from the TU 101 is
detected by the DTMF detection unit 109, the DTMF
processing is performed by the CPU 112.

As shown in FIG. 15, the program code
35 instructions cause the CPU 112 to determine whether
the content of the DTMF signal from the TU 101 is
included in the allocation table of FIG. 2 (S151).

1 When the result of the above S151 is negative, the
program code instructions cause the CPU 112 to control
the switch 118 so that the switch 118 switches on the
connection line of the converter unit 105 and the DTMF
5 generator unit 111 to connect the DTMF generator unit
111 to the TN 102 (S152). After the above S152 is
performed, the program code instructions cause the CPU
112 to control the DTMF generator unit 111 so that the
DTMF generator unit 111 generates a DTMF signal based
10 on the content of the DTMF signal sent by the TU 101,
and transmits the DTMF signal to the TN 102 (S153).
After the above S153 is performed, the program code
instructions cause the CPU 112 to control the switch
118 so that the switch 118 switches off the connection
15 line of the converter unit 105 and the DTMF generator
unit 111 to disconnect the DTMF generator unit 111
from the TN 102 (S154). After the above S154 is
performed, the DTMF processing of FIG. 15 is finished.
Therefore, the CPU 112 inhibits transmission of a DTMF
20 signal from the TU 101 to the TN 102 when the content
of the DTMF signal from the TU 101 is not included in
the allocation table containing the defines values of
the DTMF command signals for the plurality of
telephone services of the DPD 115.

25 When the result of the above S151 is
affirmative, the program code instructions cause the
CPU 112 to set the status portion of the memory of the
CCD 200 at the predetermined value (S155). After the
setting of the status portion of the above S155 is
30 performed, the program code instructions cause the CPU
112 to set the data portion of the memory at a value
indicated by the DTMF signal from the TU 101 (or from
the TN 102) (S156). After the setting of the data
portion of the above S156 is performed, the program
35 code instructions cause the CPU 112 to set the data
strobe signal in the on-state (S157). The DPD 115 is
notified by the CCD 200 that the event has occurred

1 due to the DTMF command signal sent by the TU 101.
After a given time period, the program code
instructions cause the CPU 112 to set the data strobe
signal in the off-state (S157). After the setting of
5 the data strobe signal of the above S157 is performed,
the DTMF processing of FIG. 15 is finished.

Further, as described above, when the
CPU 112 is notified during the CCD control processing
of FIGs. 12 and 13 that the DTMF signal from the TN
10 102 is detected by the DTMF detection unit 107, the
DTMF notification is performed by the CPU 112. During
the DTMF notification, the program code instructions
cause the CPU 112 to perform the above-mentioned steps
S155-S157 as shown in FIG. 15. Similarly, when the
15 above S157 is performed by the CPU 112, the DPD 115 is
notified by the CCD 200 that the event has occurred
due to the DTMF signal sent from the TN 102.

FIG. 16 shows the defined value
comparison processing in the CCD control processing
20 routine of FIGs. 12 and 13.

As described above, during the CCD
control processing of FIGs. 12 and 13, the CPU 112 is
notified that the DTMF signal from the TU 101 is
detected by the DTMF detection unit 109, and that the
25 CCD 200 is set in the defined value comparison mode,
and then the defined value comparison processing is
performed by the CPU 112.

As shown in FIG. 16, the program code
instructions cause the CPU 112 to get the character
30 (or the defined value) from the defined value
comparison mode setting command (S181). After the
above S181 is performed, the program code instructions
cause the CPU 112 to determine whether the content of
the DTMF signal from the TU 101 accords with the
35 character of the defined value comparison mode setting
command (S182).

When the result of the above S182 is

1 affirmative, the program code instructions cause the
CPU 112 to determine whether the defined value
comparison has normally ended (S183). When the result
of the above S183 is affirmative, the program code
5 instructions cause the CPU 112 to increment the
comparison pointer and returns a code indicating that
the defined value comparison yields coincidence and
normal end (S184). After the above S184 is performed,
the defined value comparison processing of FIG. 16 is
10 finished.

When the result of the above S182 is
negative, the program code instructions cause the CPU
112 to initialize the comparison pointer and returns a
code indicating that the defined value comparison
15 yields non-coincidence (S185). After the above S185
is performed, the defined value comparison processing
of FIG. 16 is finished. When the result of the above
S183 is negative, the program code instructions cause
the CPU 112 to initialize the comparison pointer and
20 returns a code indicating that the defined value
comparison yields coincidence and abnormal end (S186).
After the above S186 is performed, the defined value
comparison processing of FIG. 16 is finished.

FIG. 17 shows the coincidence
25 processing in the CCD control processing routine of
FIGs. 12 and 13.

As described above, during the CCD
control processing of FIGs. 12 and 13, the CPU 112 is
notified that the return code obtained by the defined
value comparison processing indicates coincidence, and
30 then the coincidence processing is performed by the
CPU 112.

As shown in FIG. 17, the program code
instructions cause the CPU 112 to control the switch
35 118 so that the switch 118 switches off the connection
line of the converter unit 105 and the converter unit
106 to disconnect the TN 102 from the TU 101 (S191).

1 After the above S191 is performed, the program code instructions cause the CPU 112 to perform the detection signal reading of FIG. 19 (S192).

5 After the detection signal reading of the above S192 is performed, the program code instructions cause the CPU 112 to determine whether the on-hook signal is indicated by the return code obtained by the detection signal reading (S193).

10 When the result of the above S193 is affirmative, the program code instructions cause the CPU 112 to perform the on-hook processing of FIG. 14 (S197). After the on-hook processing of the above S197 is performed, the program code instructions cause the CPU 112 to control the switch 118 so that the
15 switch 118 switches on the connection line of the converter unit 105 and the converter unit 106 to connect the TU 101 and the TN 102 (S198). After the above S198 is performed, the coincidence processing of FIG. 17 is finished.

20 When the result of the above S193 is negative, the program code instructions cause the CPU 112 to determine whether the DTMF signal is indicated by the return code obtained by the detection signal reading (S194).

25 When the result of the above S194 is affirmative, the program code instructions cause the CPU 112 to determine whether the end signal is detected (S195). When the result of the above S195 is affirmative, the program code instructions cause the
30 CPU 112 to perform the above S198. After the above S198 is performed, the coincidence processing of FIG. 17 is finished.

35 When the result of the above S195 is negative, the program code instructions cause the CPU 112 to perform the DTMF notification of FIG. 15 (S196). After the above S196 is performed, the program code instructions cause the CPU 112 to return

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1 to the detection signal reading of the above S192.

On the other hand, when the result of
the above S194 is negative, the program code
instructions cause the CPU 112 to return to the
5 detection signal reading of the above S192.

Further, the present invention is not
limited to the above-described embodiments, and
variations and modifications may be made without
departing from the present invention.

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1 WHAT IS CLAIMED IS:

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1. A communication support system
which is adapted to connect a telephone unit through a
communication control device to a data processing
device and adapted to connect a telephone network to
10 the communication control device, the communication
support system comprising:

15 a command signal recognition unit for
discretely detecting a command signal sent by the
telephone unit and a command signal sent from the
telephone network, and for determining whether the
command signal is from the telephone unit, the command
signal from the telephone unit indicating one of a
plurality of telephone services of the data processing
device;

20 a signal transmission inhibition unit
for inhibiting transmission of a signal from the
telephone unit to the telephone network; and

25 a telephone service processing unit for
performing a telephone service processing of the data
processing device for the telephone service indicated
by the command signal from the telephone unit, the
telephone service processing unit starting execution
of the telephone service processing when the command
signal recognition unit determines that the command
30 signal is from the telephone unit.

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2. The communication support system
according to claim 1, wherein the signal transmission
inhibition unit comprises:

1 a first converter unit for separating a
data signal sent from the telephone network into a
dual-tone multiple frequency signal and a voice
signal;
5 a second converter unit for separating
a data signal sent by the telephone unit into a dual-
tone multiple frequency signal and a voice signal; and
a switch provided on a connection line
of the first converter unit and the second converter
10 unit for switching on or off the connection line to
selectively provide one of connection of the telephone
unit and the telephone network through the switch and
disconnection of the telephone network from the
telephone unit.

15

3. The communication support system
20 according to claim 1, wherein the command signal
recognition unit detects a dual-tone multiple
frequency DTMF signal sent by the telephone unit, the
command signal recognition unit determining that the
command signal is from the telephone unit when said
25 DTMF signal indicates one of a plurality of defined
values allocated to the plurality of telephone
services.

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4. The communication support system
according to claim 3, wherein the command signal
recognition unit detects a dual-tone multiple
35 frequency DTMF signal sent from the telephone network,
the command signal recognition unit distinguishing
between the DTMF signal from the telephone network and

1 the DTMF signal from the telephone unit.

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5. The communication support system
according to claim 3, wherein the telephone service
processing unit performs a telephone service
processing of the data processing device for the
10 telephone service indicated by the DTMF signal from
the telephone unit.

15

6. The communication support system
according to claim 1, wherein the communication
control device comprises a line switching unit for
selectively providing one of connection of the
20 telephone unit and the telephone network through the
line switching unit and disconnection of the telephone
network from the telephone unit.

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7. The communication support system
according to claim 1, wherein the command signal
recognition unit comprises:

30 a first DTMF detection unit for
detecting a dual-tone multiple frequency DTMF signal
sent from the telephone network; and

a second DTMF detection unit for
detecting a dual-tone multiple frequency DTMF signal
35 sent by the telephone unit.

1 8. The communication support system
according to claim 7, wherein the communication
control device comprises a DTMF generator unit for
generating a dual-tone multiple frequency DTMF signal
5 based on the DTMF signal sent by the telephone unit,
the DTMF generator unit transmitting the DTMF signal
from the communication control device to the telephone
network before the transmission of a signal from the
telephone unit to the telephone network is inhibited
10 by the signal transmission inhibition unit.

15 9. The communication support system
according to claim 1, wherein the telephone service
processing unit performs one of a voice recording
processing, a voice playback processing, a file
transmission processing and a telephone number entry
20 processing based on the telephone service indicated by
the command signal from the command signal recognition
unit.

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 10. A communication control device
adapted to connect a telephone unit and a data
processing device through the communication control
device and adapted to connect a telephone network to
30 the communication control device, comprising:
 a line switching unit for selectively
providing one of connection of the telephone unit and
the telephone network through the line switching unit
and disconnection of the telephone network from the
35 telephone unit;

 a command signal recognition unit for

1 discretely detecting a command signal sent by the
telephone unit and a command signal sent from the
telephone network, and for determining whether the
command signal is from the telephone unit, the command
5 signal from the telephone unit indicating one of a
plurality of telephone services of the data processing
device; and

a signal transmission inhibition unit
for inhibiting transmission of a signal from the
10 telephone unit to the telephone network by controlling
the line switching unit.

15

11. The communication control device
according to claim 10, wherein the signal transmission
inhibition unit comprises:

a first converter unit for separating a
20 data signal sent from the telephone network into a
dual-tone multiple frequency signal and a voice
signal;

a second converter unit for separating
a data signal sent by the telephone unit into a dual-
25 tone multiple frequency signal and a voice signal; and

a switch provided on a connection line
of the first converter unit and the second converter
unit for switching on or off the connection line to
selectively provide one of connection of the telephone
30 unit and the telephone network through the switch and
disconnection of the telephone network from the
telephone unit.

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12. The communication control device

1 according to claim 10, wherein the command signal
recognition unit detects a dual-tone multiple
frequency DTMF signal sent by the telephone unit, the
command signal recognition unit determining that the
5 command signal from the telephone unit is detected
when said DTMF signal indicates one of a plurality of
defined values allocated to the plurality of telephone
services.

10

13. The communication control device
according to claim 12, wherein the command signal
15 recognition unit detects a dual-tone multiple
frequency DTMF signal sent from the telephone network,
the command signal recognition unit distinguishing
between the DTMF signal from the telephone network and
the DTMF signal from the telephone unit.

20

14. The communication control device
25 according to claim 10, wherein the command signal
recognition unit comprises:
a first DTMF detection unit for
detecting a dual-tone multiple frequency DTMF signal
sent from the telephone network; and
30 a second DTMF detection unit for
detecting a dual-tone multiple frequency DTMF signal
sent by the telephone unit.

35

15. The communication control device

1 according to claim 14, further comprising a DTMF
generator unit for generating a dual-tone multiple
frequency DTMF signal based on the DTMF signal sent by
the telephone unit, the DTMF generator unit
5 transmitting the DTMF signal to the telephone network
before the transmission of a signal from the telephone
unit to the telephone network is inhibited by the
signal transmission inhibition unit.

10

16. A method of executing a telephone
service processing in a communication support system
15 which is adapted to connect a telephone unit through a
communication control device to a data processing
device and adapted to connect a telephone network to
the communication control device, the method
comprising the steps of:

20 discretely detecting a command signal
sent by the telephone unit and a command signal sent
from the telephone network;

determining whether the command signal
is from the telephone unit, the command signal from
25 the telephone unit indicating one of a plurality of
telephone services of the data processing device;

inhibiting transmission of a signal
from the telephone unit to the telephone network; and
starting execution of a telephone

30 service processing of the data processing device for
the telephone service indicated by the command signal
from the telephone unit when it is determined in said
determining step that the command signal is from the
telephone unit.

35

1 17. A computer readable medium storing
program code for causing a processor to execute a
telephone service processing in a communication
support system which is adapted to connect a telephone
5 unit through a communication control device to a data
processing device and adapted to connect a telephone
network to the communication control device,
comprising:

 first program code means for causing
10 the processor to discretely detect a command signal
sent by the telephone unit and a command signal sent
from the telephone network;

 second program code means for causing
the processor to determine whether the command signal
15 is from the telephone unit, the command signal from
the telephone unit indicating one of a plurality of
telephone services of the data processing device;

 third program code means for causing
the processor to inhibit transmission of a signal from
20 the telephone unit to the telephone network; and

 fourth program code means for causing
the processor to start execution of a telephone
service processing of the data processing device for
the telephone service indicated by the command signal
25 from the telephone unit when it is determined by said
third program code means that the command signal is
from the telephone unit.

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1 ABSTRACT OF THE DISCLOSURE

 A communication support system includes
a command signal recognition unit which discretely
detects a command signal sent by a telephone unit and
5 a command signal sent from a telephone network, and
determines whether the command signal is from the
telephone unit, the command signal from the telephone
unit indicating one of a plurality of telephone
services of a data processing device. A signal
10 transmission inhibition unit inhibits transmission of
a signal from the telephone unit to the telephone
network. A telephone service processing unit performs
a telephone service processing of the data processing
device for the telephone service indicated by the
15 command signal from the telephone unit, the telephone
service processing unit starting execution of the
telephone service processing when the command signal
recognition unit determines that the command signal is
from the telephone unit.

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FIG. 1

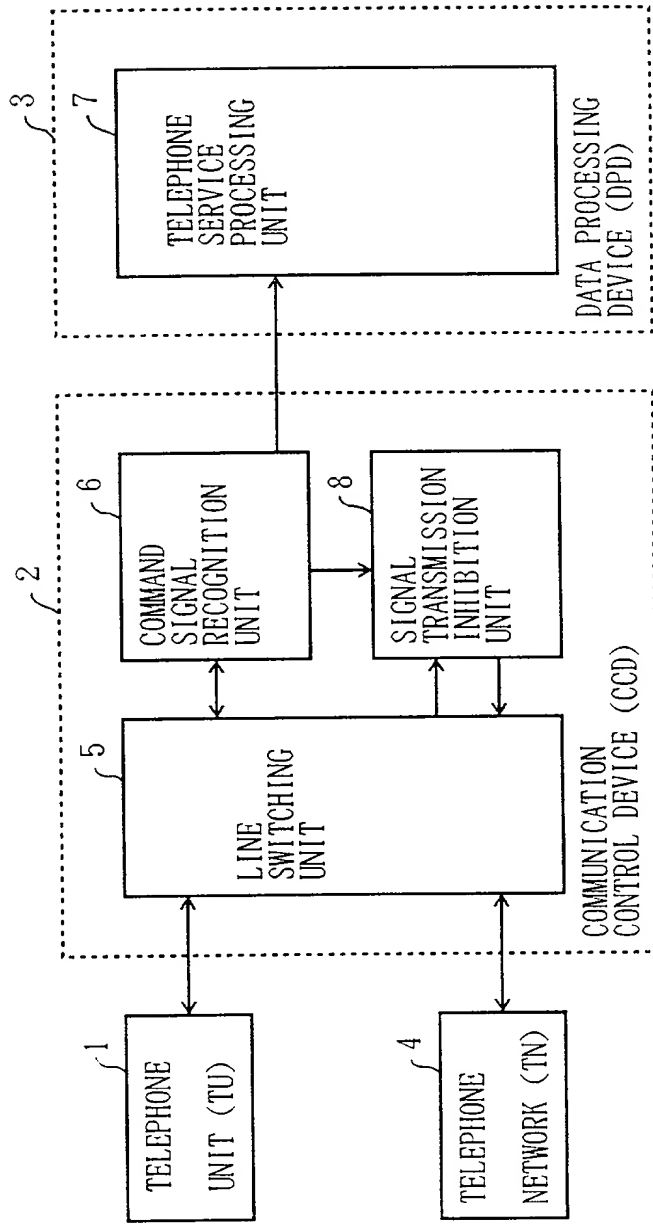


FIG. 2

TELEPHONE SERVICES	DTMF COMMAND SIGNALS
VOICE RECORDING START	* 1
VOICE RECORDING END	* 2
VOICE PLAYBACK START	* 3
VOICE PLAYBACK END	* 4
FILE TRANSMISSION START	* 7
FILE TRANSMISSION END	* 8
TELEPHONE NUMBER ENTRY	* 9

FIG. 3

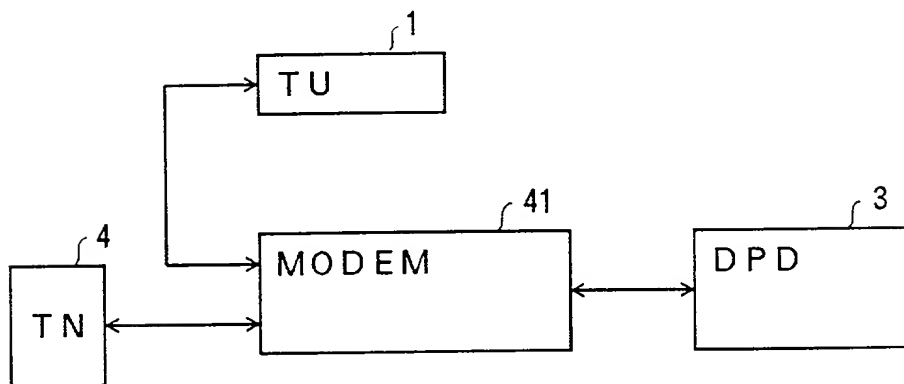


FIG. 4

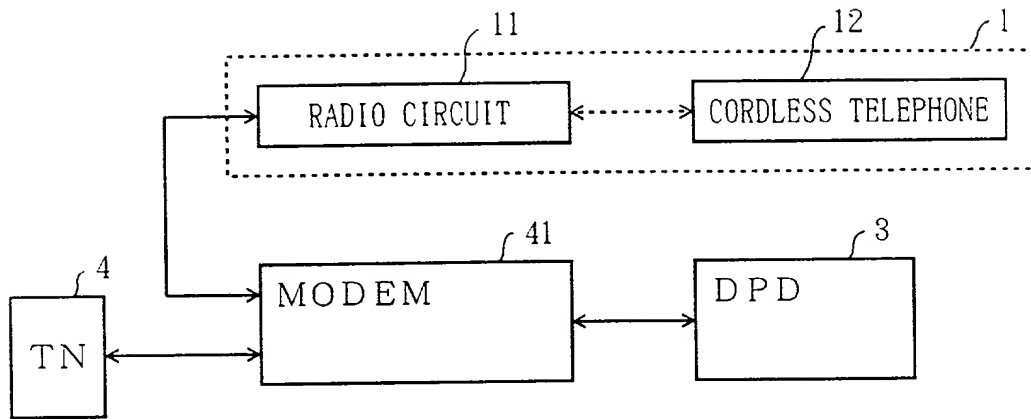


FIG. 5

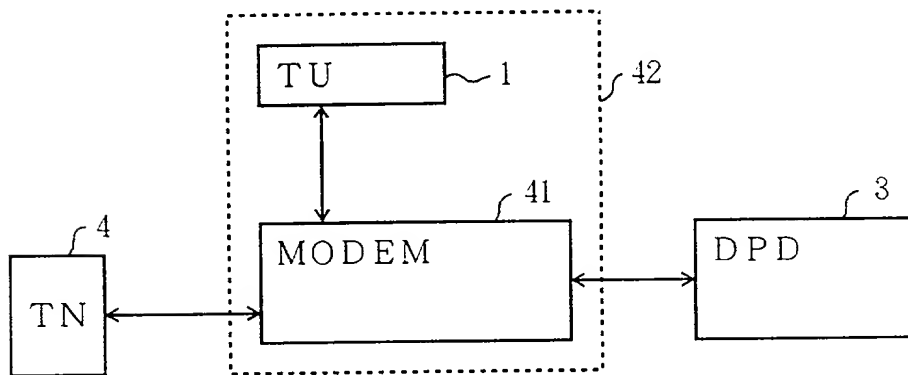


FIG. 6

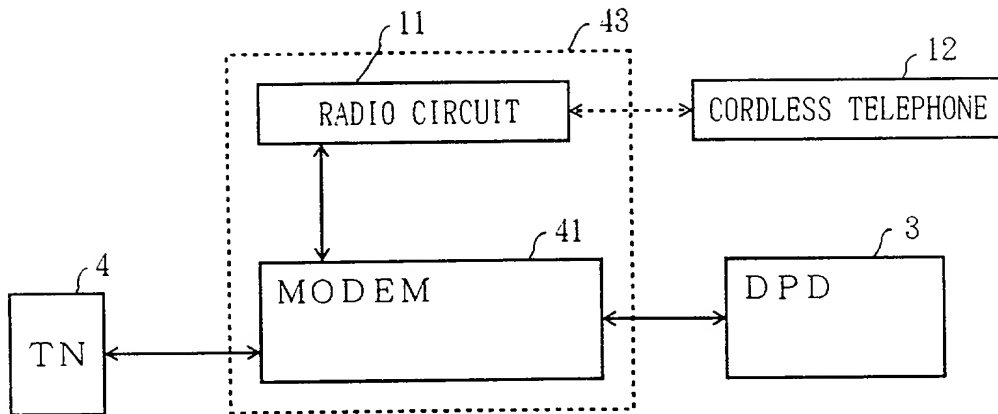


FIG. 7

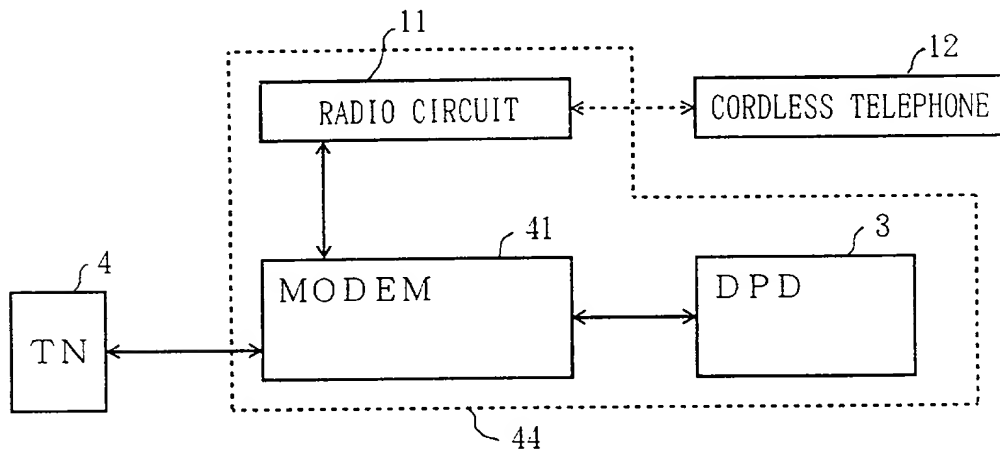


FIG. 8

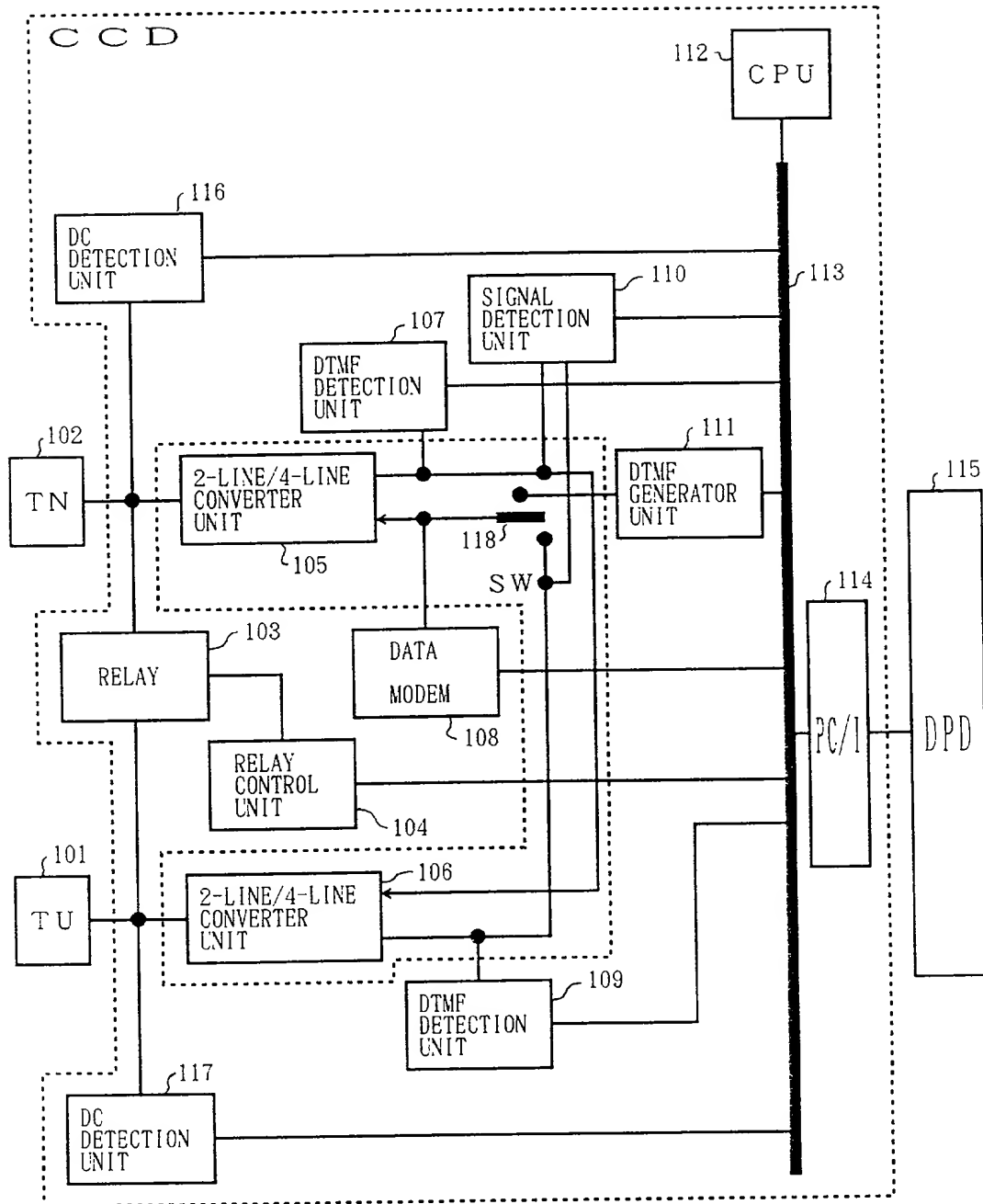


FIG. 9

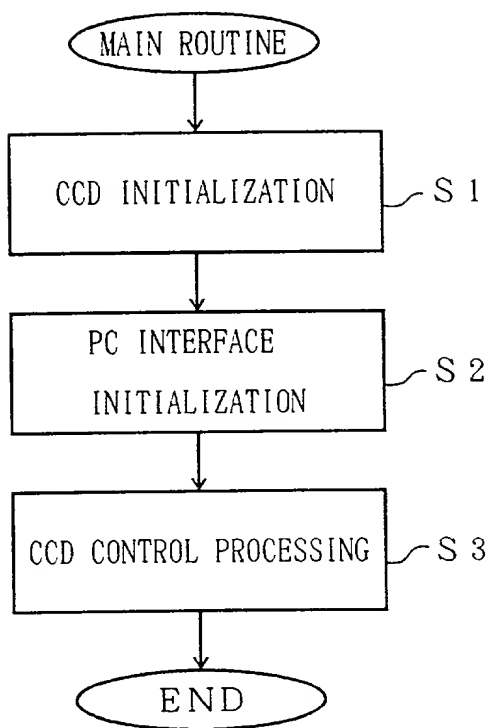


FIG. 10

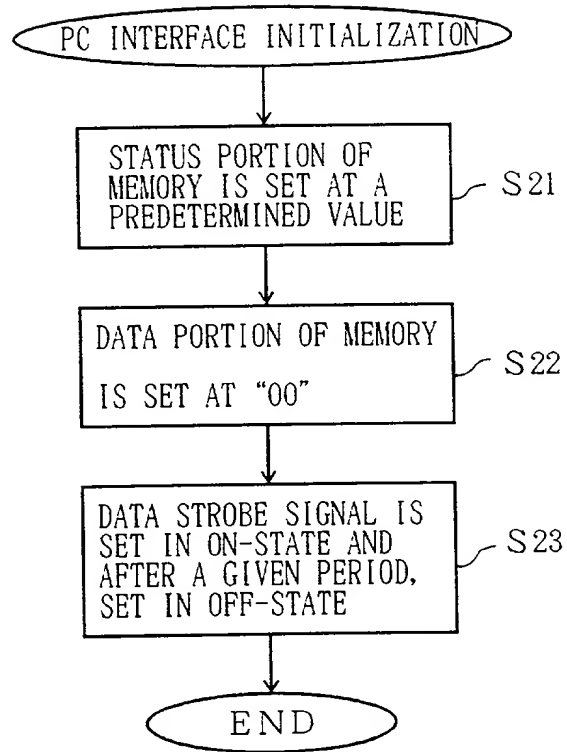


FIG. 11

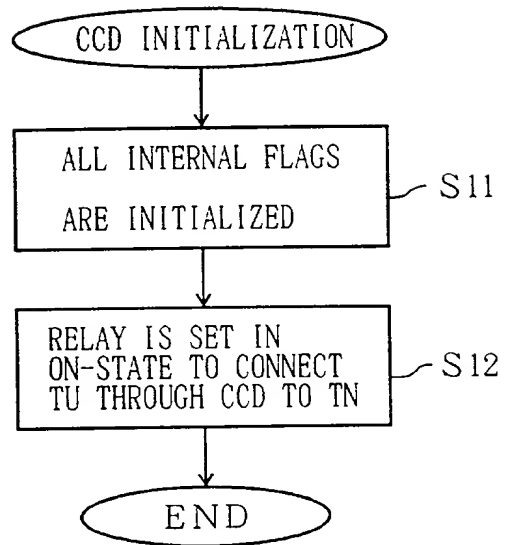


FIG. 12

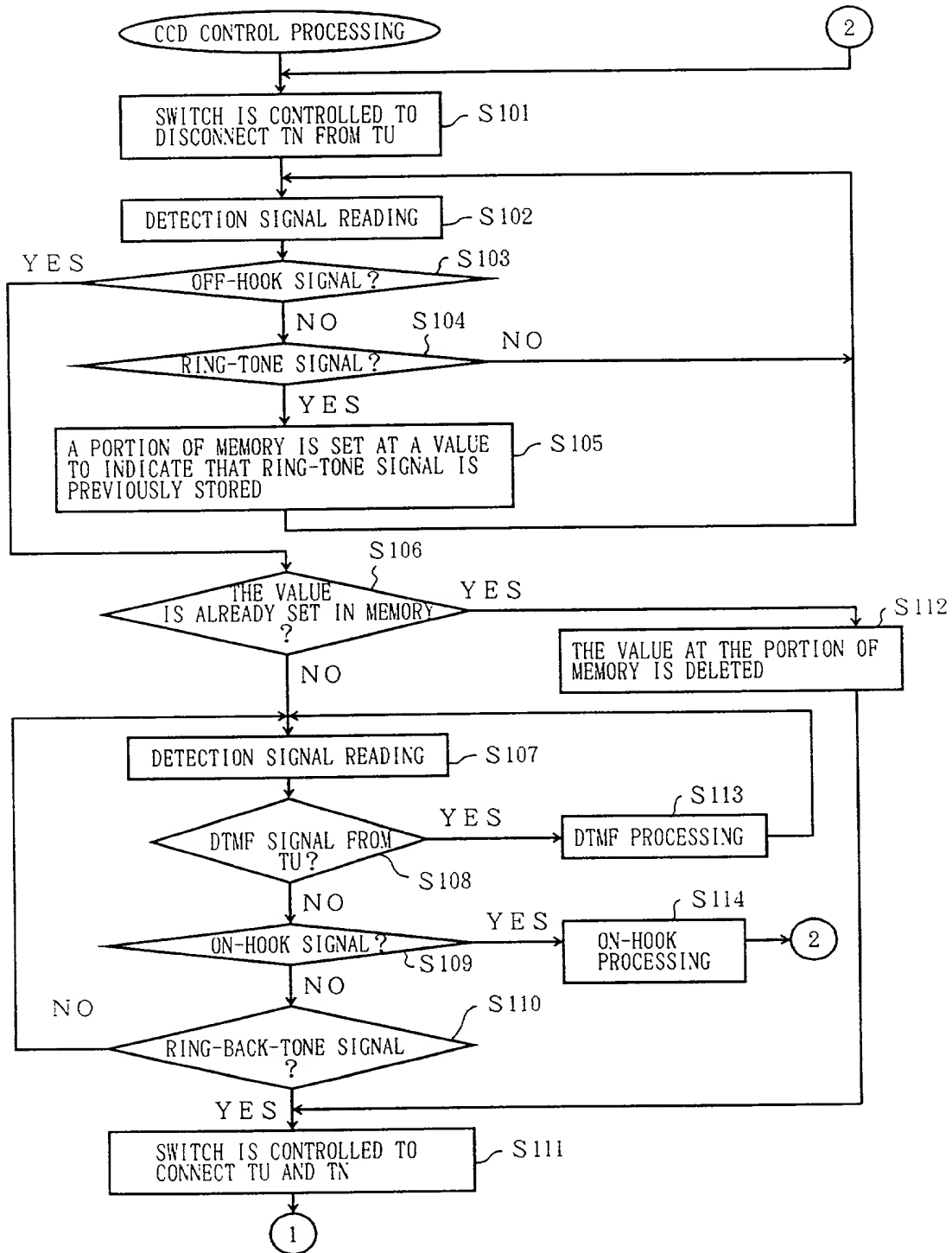


FIG. 13

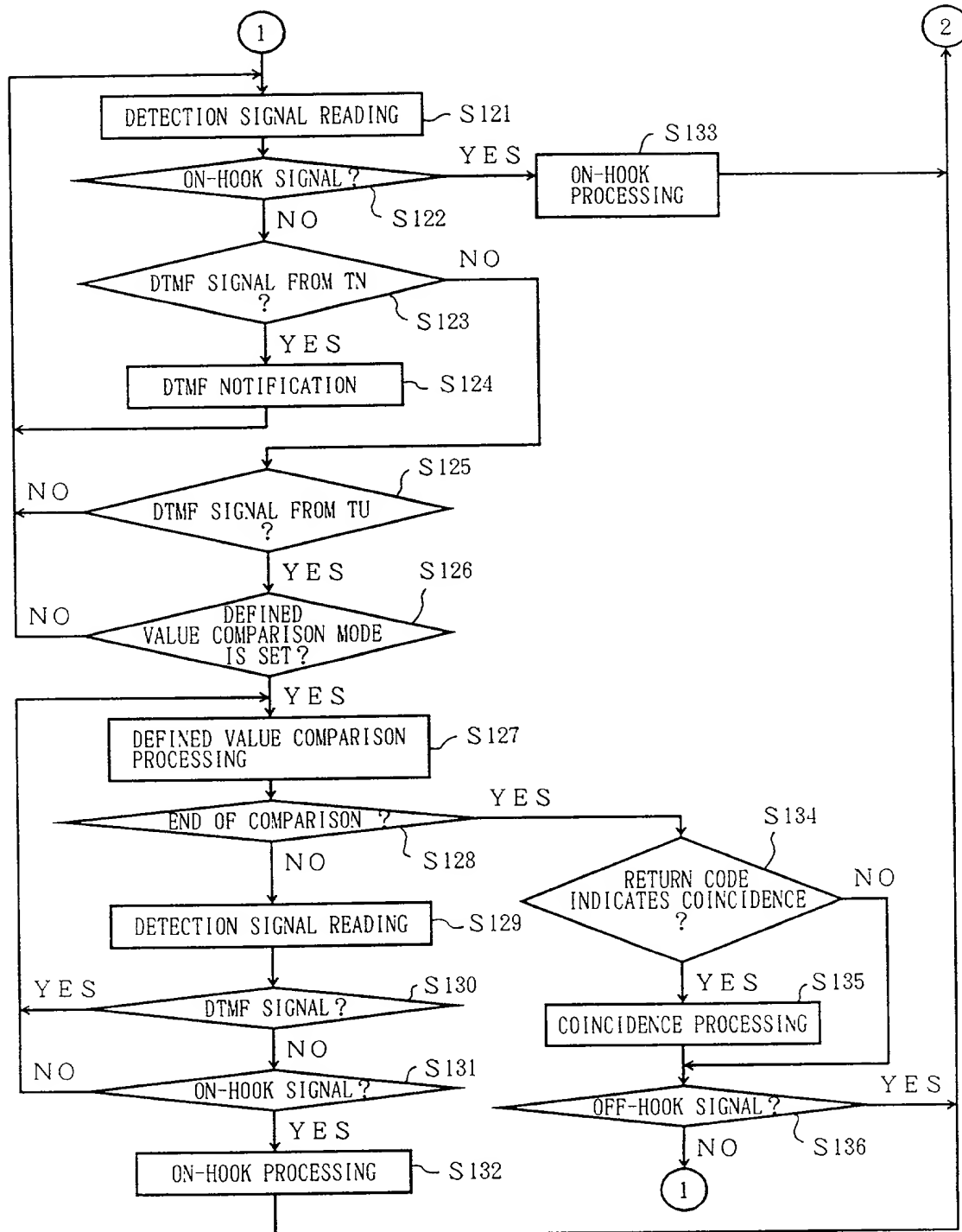


FIG. 14

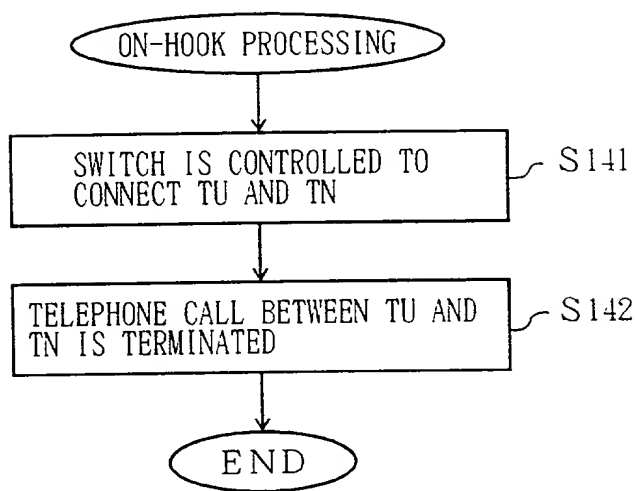


FIG. 15

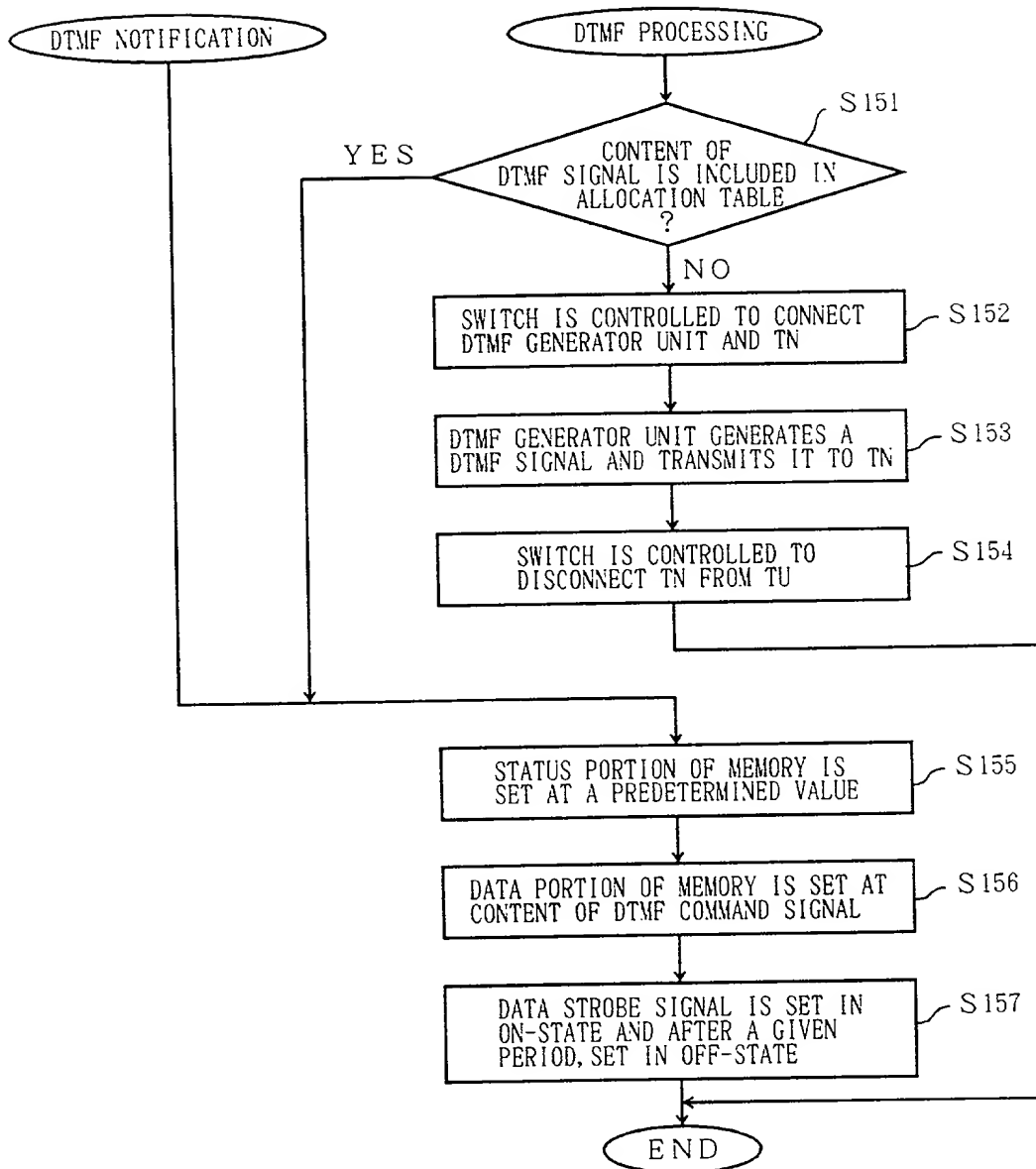


FIG. 16

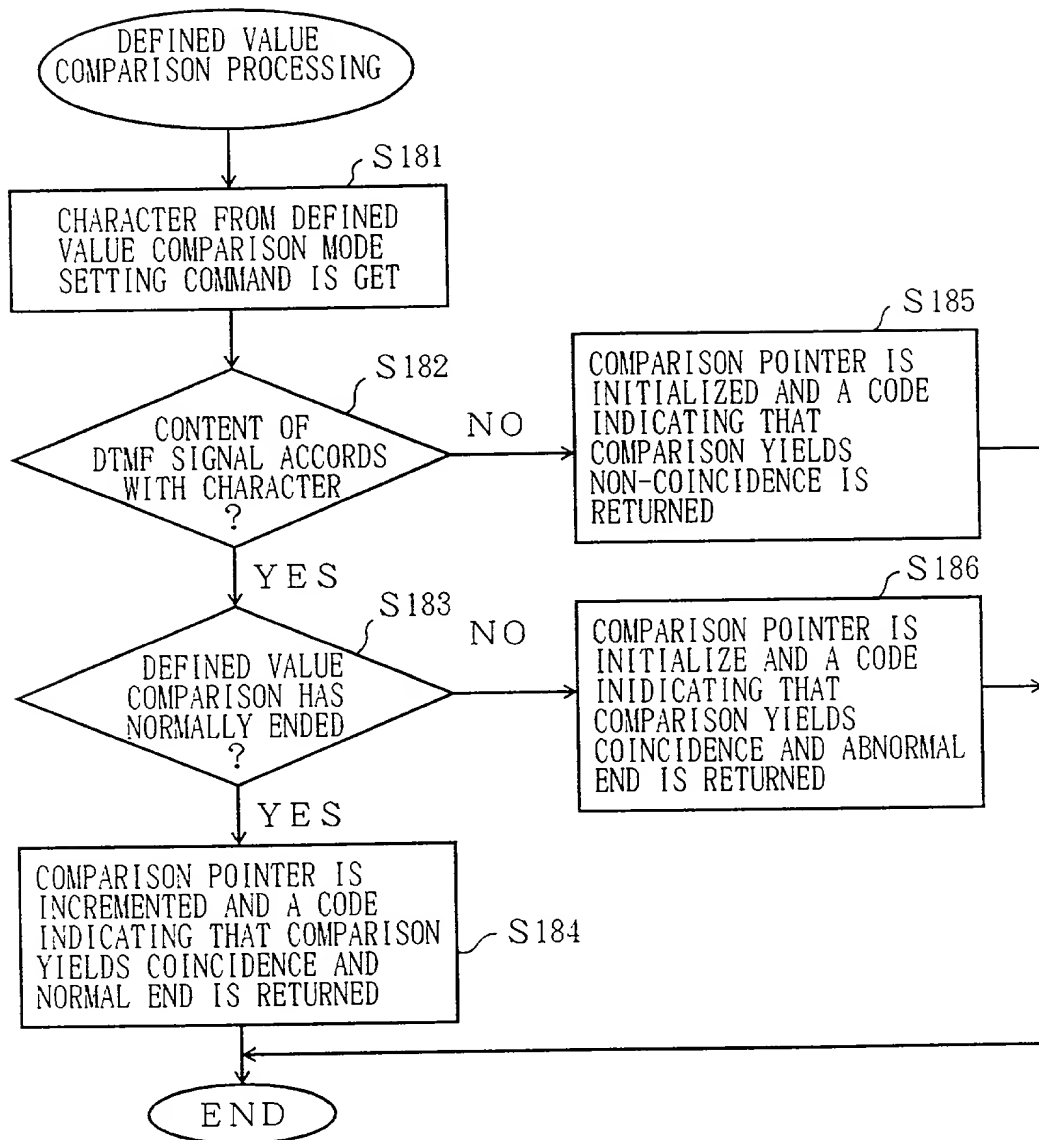


FIG. 17

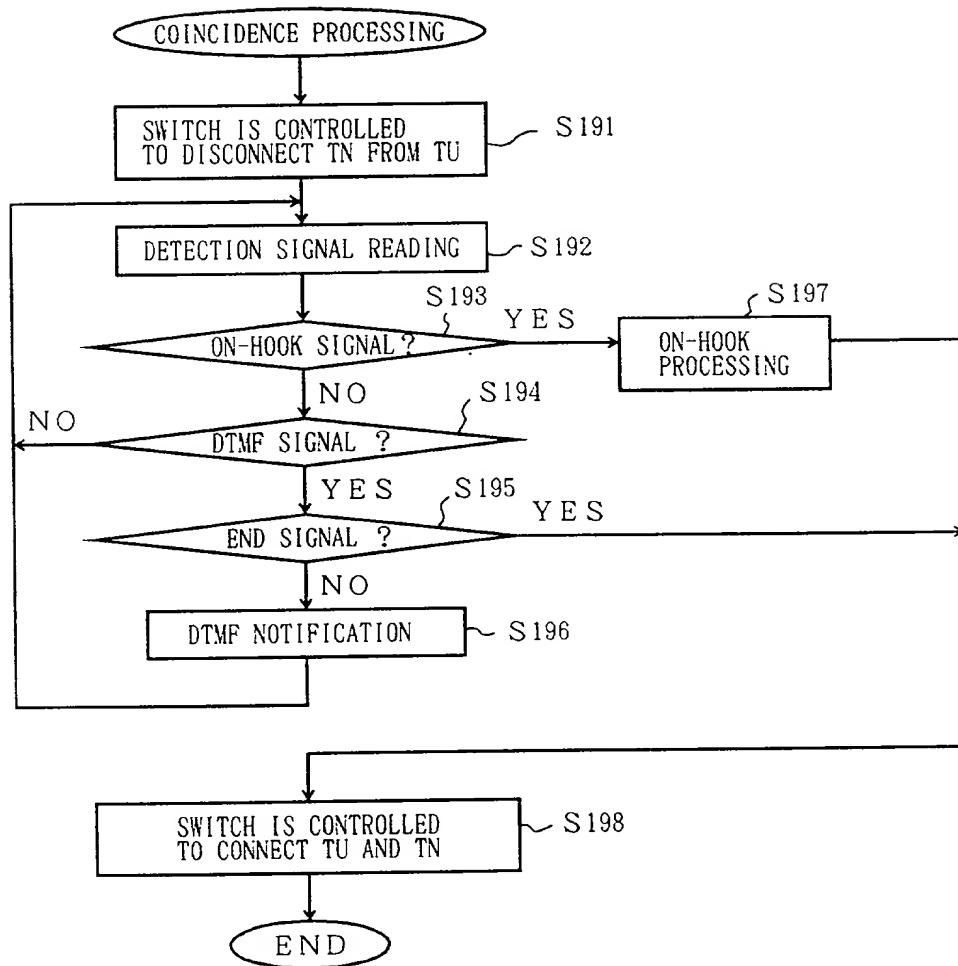


FIG. 18

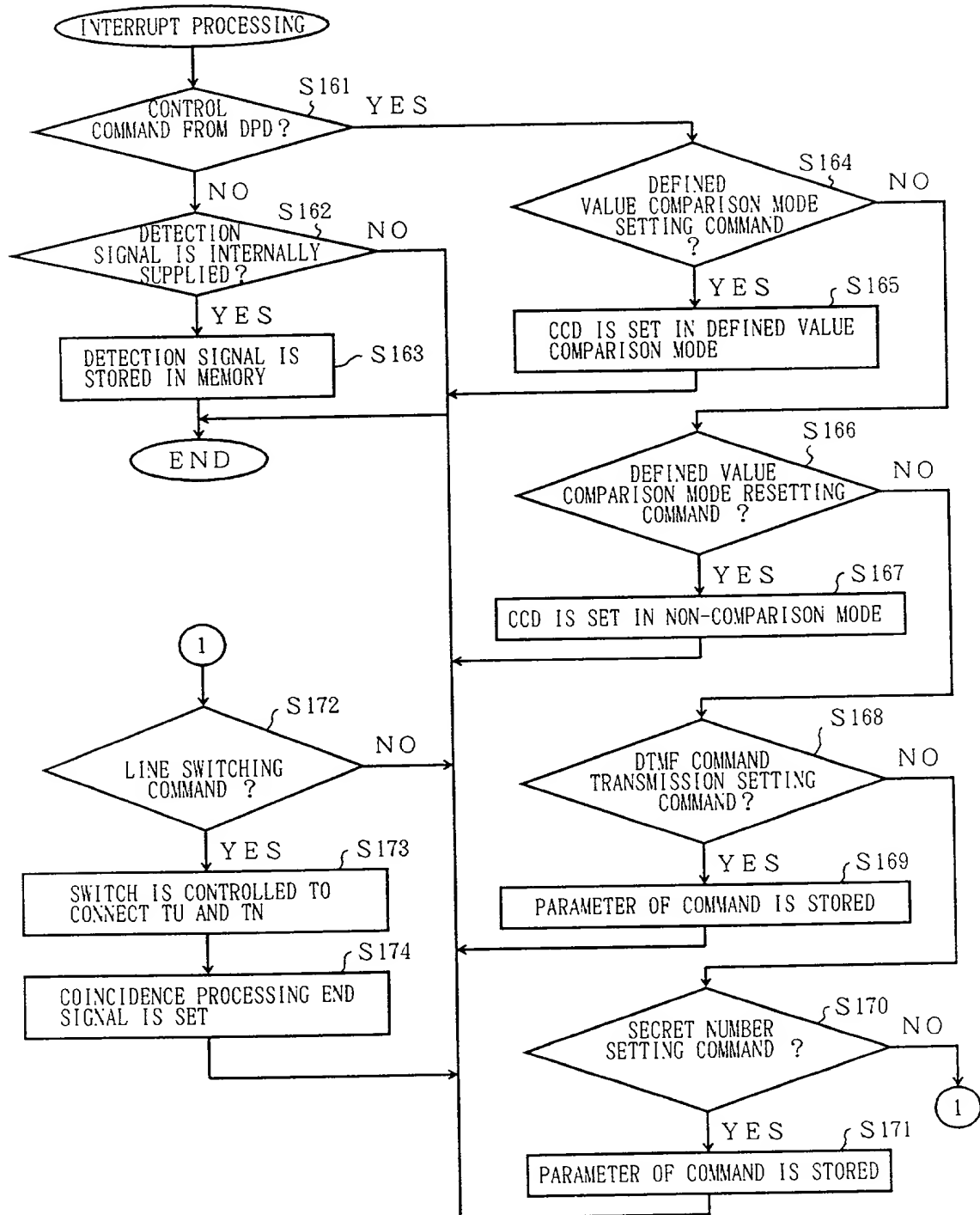


FIG. 19

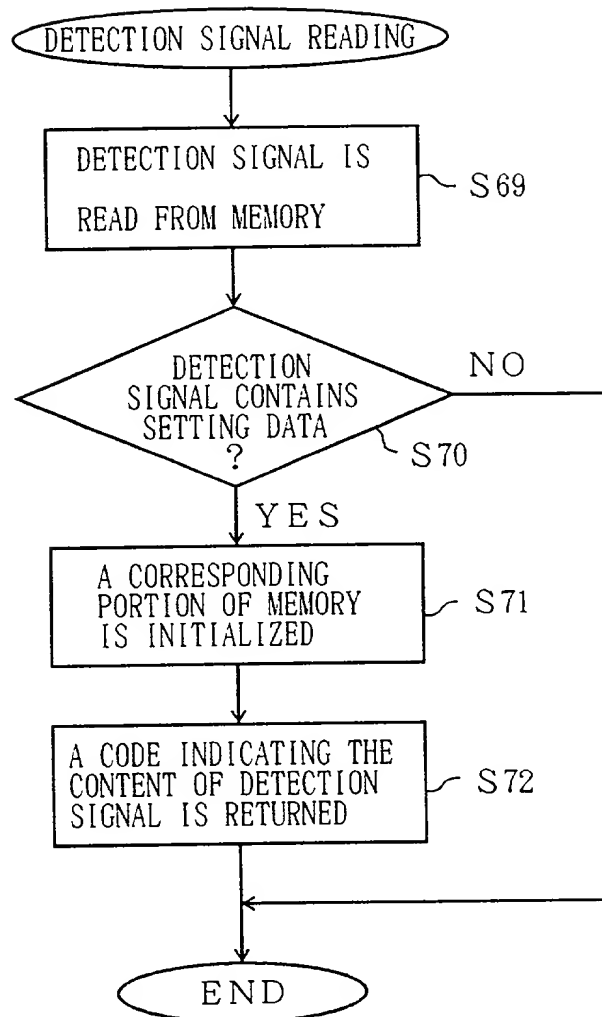
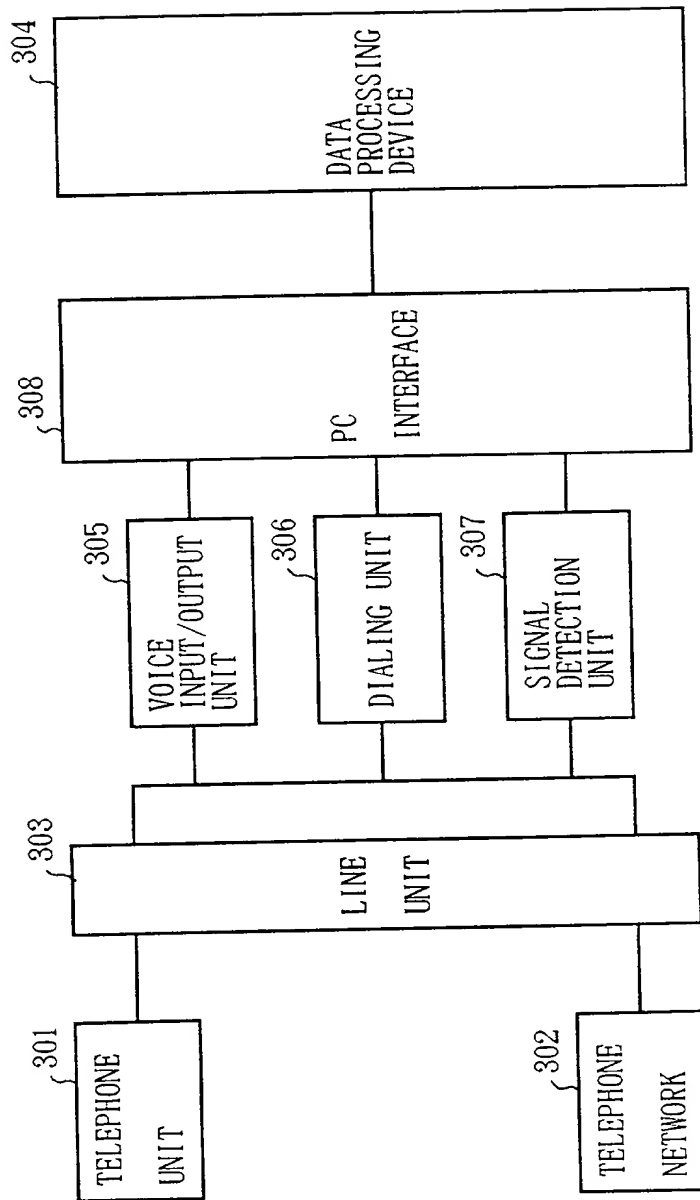


FIG. 20
PRIOR ART



COMBINED DECLARATION/POWER OF ATTORNEY FOR UTILITY/DESIGN PATENT APPLICATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name. I believe that I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled COMMUNICATION SUPPORT SYSTEM FOR PROVIDING SECURITY OF TELEPHONE SERVICES OF A DATA PROCESSING DEVICE FOR A TELEPHONE USER

the specification of which (check one) ☒ is attached hereto ☐ was filed on _____ as U.S. Application Serial No. _____ and was amended on _____.

(if applicable)

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose to the Office all information known to me to be material to patentability as defined in §1.56. I hereby claim foreign priority benefit(s) under 35 U.S.C. §119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application(s) for patent or inventor's certificate having a filing date before that of the application on which priority is claimed.

Prior Foreign Application(s)

Priority Claimed

Pat. Appl. No. 9-255797

Japan
(Country)

19/September/1997
Day/Month/Year Filed

☒ ☐
Yes No

(Number)

(Number)

(Country)

Day/Month/Year Filed

☐ ☐
Yes No

I hereby claim the benefit under 35 U.S.C. §120 of any U.S. application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application(s) in the manner provided by the first paragraph of 35 U.S.C. §112, I acknowledge the duty to disclose to the Office all information known to me to be material to patentability as defined in §1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

(Application Serial No.)

(Filing Date)

(Status: patented, pending, abandoned)

(Application Serial No.)

(Filing Date)

(Status: patented, pending, abandoned)

POWER OF ATTORNEY:

As a named inventor, I hereby appoint the following attorneys and agent: James D. Halsey, Jr., 22,729; Harry John Staas, 22,010; David M. Pitcher, 25,908; John C. Garvey, 28,607; J. Randall Beckers, 30,358; James H. Marsh, Jr., 24,533; William F. Herbert, 31,024; Richard A. Gollhofer, 31,106; Mark J. Henry, 36,162; Paul F. Daebeler, 35,852; Gene M. Garner II, 34,172; Ilene D. Altman, 36,371; Michael D. Stein, 37,240; Paul I. Kravetz, 35,230; Gerald P. Joyce, III, 37,648; Todd E. Marlette, 35,269; Michael Lau, 39,479; Beverly A. Pawlikowski, 36,404; John P. Kong, 40,054 and William M. Schertler, 35,348 (agent) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. Send correspondence to: STAAS & HALSEY, 700 Eleventh Street, N.W., Suite 500, Washington, D.C., 20001, and direct telephone calls to: (202) 434-1500

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. §1001, and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

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Inventor's Signature _____ Date _____
Residence _____
Citizenship _____
Post Office Address _____

Full name eighth joint, inventor, if any _____
Inventor's Signature _____ Date _____
Residence _____
Citizenship _____
Post Office Address _____